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| **Kudzu Reviews**  **2006 - 2017** | | | | | |  | |
| **marylee1126**  Posted on 2017-10-13 | | | **marylee**  I have had 911 Lawn Service for about 3 years. I have always been extremely happy with the response I have received from the crew and especially with the owner, Moses Adieu. On the few occasions that I have had an issue with the service, I have emailed Moses and he has taken care of it immediately. Today, Moses personally came out and worked on my yard. He realized that some things had been lacking and he and his crew spent almost 5 hours on my yard making things right. They even bagged up all the clippings and put them on the curb. It is beautiful! Moses is always fair in his pricing and very accommodating with my schedule. I am having company this weekend and Moses graciously changed my service day, so my yard would be picture perfect for my guest. Thank you so very much Moses and 911 Lawn Service! | | |  |  |
| **Replied on 2017-10-13**  Marylee, thank you for expressing such satisfaction with today's service. I am revamping the way we do things and plan to be in the field with the crew more often. The adage, "inspect what you expect" is so true. Thank you for your trust in our continued service. | | | | | | |  |
| **easement**  Posted on 2017-06-14 | **Awesome Work and Customer Service**  Our new home needed a significant outdoor overhaul and we were absolutely overwhelmed as to how to approach these projects. The comprehensive customer service and quality workmanship we have received from 911 Lawn Services from planning to implementation and now in maintenance of our first project (front yard) is unparalleled. It is such a relief to have a trusted partner for such a significant investment in our home! | | | |  |  | |
| **Replied on 2017-06-15**  Easement thank you for taking the time to post a review. We have great pleasure watching the property come to life. Glad to be a part of the success. Hope you have a fantastic Summer in the yard! Moses & the Crew | | | | | |  | |

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| **Stan6765**  Posted on 2017-06-12 | **very reliable**  Very reliable, supremely organized, great work, and correcting any mistakes promptly. Quite happy overall. |  |  |
| **Replied on 2017-06-12**  Stan6765 thank you for taking the time to provide a review of our service. We strive to meet the needs of all customers but when we miss the mark, it is our duty to correct anything that was overlooked. Hope you have a great summer in the yard! Moses & the Crew | | |  |

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| **ArielWinters76**  Posted on 2016-12-16 | **Made my fall perfect!**  Thank you, guys, for such a wonderful job. The effort they put into cleaning my yard was amazing. Let me tell you my house is full of trees they are beautiful, but you cannot walk through my yard they are everywhere they were up to my son's head. I was amazed how fast and efficient they were I can go on and on, but Moses thank you again. Again, the best I will tell everyone in my community. You will be getting calls from my neighbors probably right now they were shocked with the transformation!!!!! I give you guy a 10 out of 10 made my house perfect for my winter wonderland. |  |  |
| **Replied on 2016-12-17**  ArielWinters76, thank you for the feedback. Glad to hear your satisfaction with the service provided. We look forward to hearing from neighbors and friends. Happy Holidays from Moses & the Crew! | | |  |

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| **MichellC0627**  Posted on 2016-08-08 | **The best lawn service company!!!!**  I cannot begin to say how glad I am to have contacted 911 Lawn Services! The crew came to my house on time and exceeded my expectations. They made sure everything was done down to the tee and all the trimming was perfect. I have been through a lot of different lawn services and they were either rude or did not know what they were doing but 911 is the way to go! I will never use another lawn service again. Even the owner Moses came to talk to the wonderful supervisor Joseph and made sure everything was done and perfect even my hollies were trimmed right. I cannot say thank you enough. Highly recommend this company to anyone that wants a dream lawn. |  |  |
| **Replied on 2016-08-08**  MichellCO627, thank you for the feedback. I'm glad to hear your satisfaction in the job. If you have an outdoor need in the future, don't hesitate to contact us again. Moses & the Crew | | |  |

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| **NProvitt1219**  Posted on 2016-08-06 | **Best, ever!!**  I purchased a new home this summer and my yard needed some attention. I called Lawn 911 and Moses was very professional. Lawn 911 came out the next day and perfectly manicured my yard. The customer service is exceptional! I highly recommend Lawn 911. |  |  |
| **Replied on 2016-08-06**  NProvitt1219, thank you for the review. I'm glad to hear your satisfaction of our services. I wish you much happiness in your new home! If the need arises again, don't hesitate to contact us. Moses & the Crew | |  |

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| **carolinewilliams3**  Posted on 2016-03-03 | **the best!!**  Moses sent an awesome team out to do a seasonal clean of my property. WOW!!! They worked fast, and my property looked fabulous. The guys were so nice. Look forward to continuous service with them. They certainly earn their money. |  |  |
| **Replied on 2016-03-05**  CarolineWilliams3, what a pleasant surprise! While we haven't started up for the season due to unforeseen circumstances, it's good to know that customers who were serviced last year are thinking about us. We appreciate the kind words and look forward to hearing from you again. Moses & the crew | | |  |

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| **jinglrcarol**  Posted on 2015-12-22 | **Cured my lawn disease**  My lawn is officially disease free and greener and thicker than it has been in the past, in large thanks to Moses and his 911 Lawn Services crew. I also had the shrubs and trees treated. I thought many of them were dying, but with the treatments that Moses and his team performed, they now look very green and healthy. These are the exact reasons I employ 911 Lawn Services to service my grass and shrubs/trees. I'm very happy with the services!!! |  |  |
| **Replied on 2015-12-22**  Jinglrcarol, thank you for your review. I'm glad to hear your satisfaction with the work we've done. I look forward to hearing from you in the Spring. Moses & the Crew | | |  |

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| **KDvastyl**  Posted on 2015-10-06 | | **Rip-Off - $150 to Mow a Small Yard!!**  I sent an email request for my lawn to be cut. It’s a fairly, small yard and I usually only pay about $35 to $40 for a cut and trim. My regular lawn service went out of business, so I contacted Moises at 911 Lawn. He told me it would cost $150 for the initial visit and then I could get normal pricing. | |  |  |
| **Replied on 2015-10-06**  KDvastyl, thank you for providing your feedback. I will address your concerns and hope you understand our pricing policy. If you read the information closely in our Kudzu profile, you would have known that our initial service is priced at an hourly rate of $150. We are not the local lawn guy in the neighborhood and can't cover our business expenses at $35-$45 per lawn, when there is not an established relationship. This has been a lesson learned over the years. We also provide more than a "cut and go". As you continue your search for a reputable lawn service, you'll find that our pricing is in line with companies of our size. I visited your property and just as I thought, the property warrants a clean-up and it's not a "small yard". Your bushes also need trimming. If you're looking for the lowest cost provider, unfortunately, we are not the company. However, remember why you're looking for a provider. Per your comments, "My regular lawn service went out of business". Good luck with your search! Moses & the Crew | | | | |  |
| **susan1971**  Posted on 2015-08-20 | **It Sure Was Worth the Wait!!!!**  You know how they say, "You don't miss something until it's gone"? Well I found out that is indeed a true statement. When Mr. Moses informed me in December that he would be taking necessary time off to finally relax, relate, and release, I thought it would be no big deal. 911 Lawn Services has been servicing my lawn for a few years now and I have always been very satisfied with the service. So, no worries, I can go 30 days without services. After all, it was Christmas time and who really needs lawn care during this time. Surprisingly, we had a warmer winter than usual, and spring seem to be coming a lot sooner. So, I reached out to 911 Lawn Service to get started early beautifying my yard. Just imagine how I felt when I found out that my guys were yet not back in service. Due to circumstances beyond control, Mr. Moses had to resume business much later than expected. I contemplated contacting other lawn services to service me until he returns. But 911 Lawn Service has always been loyal to me and somehow, I felt the need to share that same reciprocity. So, as I watch my neighbors’ yards come a live with beautiful flowers being planted, new scrubs, manicured lawns, I found myself a little envious. Boy was I missing my guys. But you know they also say, "Good things come to those who wait". Just when I thought I would be the last one on the block to take flight into spring, I received that lifesaving e-mail. Mr. Moses and 911 Lawn Services was back. Who has the best lawn now??? Me. | |  |  | |
| **Replied on 2015-08-21**  susan1971, thank you for the kind words. We have a reputation to uphold that's been nurtured over many years in the business. It's customers like you that make it all worthwhile. Glad to hear your satisfaction with the service provided. Enjoy the rest of your summer! Moses & the Crew | | | |  | |

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| **jembell79**  Posted on 2015-07-23 | **Courteous and speedy**  Moses is polite, professional, and promptly responsive to his customers. I appreciated his continuous communication and courteous crew. They understood my wishes and worked quickly to meet my needs. |  |  |
| **Replied on 2015-07-23**  jembell79, thank you for your review of our services. It is our goal to meet the needs of our clients. Glad to hear your satisfaction. Enjoy the summer! Moses & the Crew | | |  |

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| **Jezamin**  Posted on 2015-06-08 | **Just excellent**  Based on the excellent reviews I read on this board, I contacted 911 Lawn Services to replace my lawn early May 2105. I left a voicemail & within 15 minutes, Moses (the owner) called me to tell me he's currently driving to a job site & asked me to fill up their online form, which I did explaining my situation. Within 3 hours, he replied via e-mail setting up an appointment for the next day. He showed up at the agreed time and did the measurements (I paid the 20 dollars fee which is explicitly listed on their website). We talked about options and I explained my situation. He sent me the estimate the same day (afternoon). Again, based on my interactions with Moses, and the reviews here, I decided to go with him. From then on, the experience was just superb. He gave me dates and time frames that were always kept. He answered all my e-mails within 1 hour I sent them. The last day of the job (Friday night), his crew left without cleaning up. I recall writing to Moses around 9 pm and receiving a reply by 10 pm telling me it'll be cleaned first thing in the morning. I heard them coming at 7:15 am. It was him, and two other people that came to clean up everything and wash away the sidewalks of any debris, etc. Not a single spot of my lawn is dead, and Moses told me he'll replace any piece at no extra cost. He provides a 90 days guarantee. As with pricing, the saying: "Cheap service ain't good, and good service ain't cheap" applies. I'd use them again without hesitation. |  |  |
| **Replied on 2015-06-08**  Jezamin, thank you for the kind remarks. We strive to meet the needs of each customer so that reviews like this come naturally. I like the slogan, "cheap service ain't good, and good service ain't cheap. Enjoy your new sod! Moses & the Crew | | |  |

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| **Kennedy49**  Posted on 2015-05-23 | **Highly Recommend.**  We had an awesome experience dealing with this company. The staff were extremely professional, personable, and prompt in their appointments. Everyone we met has been good to work with. We will tell all our friends or people we know who are looking for good Lawn Service to definitely go with 911 Lawn Services. |  |  |
| **Replied on 2015-05-23**  Kennedy49 thank you for the kind remarks. It is our goal to meet the needs of all who request service. Thank you for the vote of confidence. Moses & the Crew | |  |

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| **santina8**  Posted on 2015-05-23 | **Great Job**  Very great service, by Mr. Moses and Crew, lifelong customer. Great price great service, I highly recommend this business. |  |  |
| **Replied on 2015-05-23**  Santina8, thank you for the vote of confidence! Moses & the Crew | | |  |

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| **dsdotson1**  Posted on 2015-05-18 | **Worse customer service EVER**  I did not want to even click on any of the stars as upset as I am writing now, but I had to click at least one or it would not let me submit it. As a school we contacted him to do some outdoor classroom work. His crew was 1 and 1/2 hours late. He told us he would be there at 2:00, they got there at 3:30. He never contacted us, we had to contact him and when we did, we were told 2 different times that the crew was on the way. No apology. The three crew members did a good job. Moses does not understand how to treat his customers. There was a misunderstanding about the payment. He screamed over the phone at a parent volunteer who stayed on her Saturday from 2:00-5:30. After the misunderstanding over the payment, I called on Monday morning. I was able to very calmly state why we felt we did not owe an extra $100. He kept screaming at me and would not let me get in a word edge wise. He screamed at me that if he did not get paid, he would take us to court. I finally had to hang up because he would not let me say anything. He never even suggested a compromise etc. I have NEVER been treated so poorly, neither has the parent who gave her time to do something good for our school on a hot Saturday morning. Do not continue to support a business who acts so poorly to his customers. Mr. Adieu got his money from out school but will never be referred as someone to do lawn service. |  |  |
| **Replied on 2015-05-18**  Diane Dotson of Camp Creek Elementary School, thank you for expressing your anger. To provide clarity on the entire situation several pieces of information has been left out. Chris Giddens, parent volunteer, contacted us on 5/12, with an emergency request to clean up an area at the school. We told her our availability and she stressed the job needed to be done before 5/20. We did not have availability, but because Chris is a former customer, and we were willing to accommodate Chris. The proposal was an hourly service of $100 per hour for 3 crew members. Again, Chris is aware of this offer. We asked how the debris should be handled and offered our haul away service of $150. Somehow Chris assumed the entire job would be $150. The crew worked for a total of 2 hours ($200 of labor). The total bill due is $200, plus the $150 disposal fee; for a grand total of $350. A personal check of $150 from Chris was given to the crew and at that time she stated we proposed a fee of $150. Mind you, we removed two trailers of debris from this property. I spoke with Chris and she was adamant about the amount due and felt we were wrong. Today, 5/18, Diane calls and continues to act as if we were wrong and stated she was not going to pay the remaining $200. She also warned that she was going to give us a NEGATIVE review. We are a small business and work hard to maintain an image that is clearly outlined in our Kudzu reviews. Just like any other service provider, we demand payment for services rendered. If this comes off as no customer service, then we might as well close shop. Our proposals are simple and easy to understand, but somehow or on purpose, Chris and Diane were confused. Honestly, I believe the school agreed to pay only $100 towards this project and the magnitude of work involved was well over their (Chris & Diane’s) budget. Yes, I warned Diane if payment was not received in a timely manner, I would see them in court. As of today, 5/18, we have not received the total amount due. $150, from Chris; PayPal payment from the school, $100 which will take 2-3 days to post; and a personal check from Diane, mailed today, $100 which will not be received for 2-3 days. Personally, they got away with murder, because it should have been priced higher. Moses & the Crew | | |  |

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| **Santinatucker**  Posted on 2015-05-06 | **Fantastic Job**  Hired Moses to do a very big job, the price point was great, and the job they did was excellent. HIGHLY RECOMMEND THEM!!!!!!!! |  |  |
| **Replied on 2015-05-06**  Santinatucker, you're the best! Thank you for accepting our proposal of 3 crew members for $100 per hr. Your review comes on the hills of other good news and we are so thankful for the opportunity to have worked with you on your outdoor project. Your vote of confidence is appreciated! | | |  |

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| **Juliejazzollie**  Posted on 2015-02-06 | **Lilburn's Best Lawn Service**  I hired Moses and his crew from 911 based on the reviews I read on Kudzu and was simply amazed at the great job of cleaning up Fall leaves from my heavily wooded lot in Lilburn. They bagged over 40 lawn bags in 3 hours taking every leaf out of every bush and leaving my yard; driveway; curb as clean as I've ever had it done. In 3 hours, they did a fantastic job and I not only highly recommend them, I will be hiring them again and again. Price was fair and worth every cent for the quality of service I received. Thanks to Moses and his crew, you sure impressed this homeowner! Julie |  |  |
| **Replied on 2015-02-06**  Juliejazzollie, thank you for sharing your feedback on services performed. It's our goal to meet the needs of every customer with a high touch of quality and service. Don't hesitate to contact us again, as the growing season starts in a few weeks. Moses & the Crew | | |  |

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| **USNavy.CPO**  Posted on 2014-12-12 | **Nickle & Dime You - Even before a Quote**  $20 charge for estimate. This is not mentioned on Kudzu, hidden on web site. I can only imagine that they would charge for using a charge card as well. Did not let them come to do the estimate. |  |  |
| **Replied on 2014-12-12**  USNavy.CPO, it appears you didn't read the website or our Kudzu profile, thoroughly. We fully disclose the trip charge for estimates in both locations. If our bid is accepted, the charge is applied to your bill as a credit. We are confident in the level of service provided and no one loss. As a small business owner, we must manage our expenses. Imagine riding around metro Atlanta daily to provide estimates to prospects that are simply inquiring for services and not interested in moving forward. By assessing a trip charge, which is credited to the final bill, we get an audience of highly interested candidates, who understand the value of the trip charge. I wish you luck with your sod job. My best advice is to limit your choices to a sod that will tolerate shade. Sounds like your property is heavily shaded and may even warrant the removal of trees or reducing of the canopy to allow at least 4 hrs. of sun. And that's for FREE! Moses & the Crew | | |  |

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| **LilburnJungle**  Posted on 2014-10-27 | | **Could Not Ask for More**  Needed cleanup on an abandoned yard and could only pay 3 hours - Theo and crew did all I asked and more! Fast working, common sense, great initiative - I hope the house sells so I don't have to hire them again, but if I ever have similar need, I will call immediately. | |  |  |
| **Replied on 2014-10-27**  LilburnJungle, we appreciate the opportunity to meet your outdoor needs. Good luck with the sale of the property. It's ready to be called a HOME! Moses & the Crew | | | |  | |
| **fxttkxdd**  Posted on 2014-10-23 | **Very fast and reliable**  The crew at 911 Lawn Service are the fastest working company I've hired in my life. I've been using their service for about 2 years and I haven't been disappointed yet. I suggest that you give them a try. | |  |  | |
| **Replied on 2014-10-24**  fxttkxdd, thank you for your review. We are excited to hear your long-term commitment with our services. Customers like you make us proud! Moses & the Crew | | | |  | |

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| **MaggieSunrise**  Posted on 2014-10-22 | **Very Happy...and Amazed!**  When I look at my backyard now, compared to what a "hot mess" it was just a few days ago, I am still so amazed at what the crew did. These guys went above and beyond what I would have thought was "good enough", all while being pleasant, courteous and professional. The same goes for Mr. Adieu as well, who never hesitated to answer my phone call, or reply to my email. I just wish I could have tipped the crew more--they deserve it. |  |  |
| **Replied on 2014-10-22**  MaggieSunrise, thank you for acknowledging your satisfaction! We specialize in cleaning up "hot mess". The crew is diligent in their efforts to meet the needs of our clients. To honor the 200th review, you will receive $200 off the labor for your next outdoor project. Please let us know when you are ready to move forward. We look forward to hearing from you soon! Moses & the Crew | | |  |

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| **KCDAND**  Posted on 2014-10-05 | **Very Focused on me being Happy with the Work!!**  Mr. Moses had excellent communication. He worked very hard at making sure I was happy with his work. His crew was upbeat and helpful. Thank you so, 911Lawn |  |  |
| **Replied on 2014-10-05**  KCDAND, we appreciate your feedback and look forward to working with you on your next outdoor project. Moses & the Crew | | |  |

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| **lllove**  Posted on 2014-06-11 | **My retaining wall and garden...AMAZING!!**  In this day and age, it’s hard to find a company you can trust. Moses was recommended to me by a friend, and now I know why – the quality of service I received was outstanding. Keep up the good work! We are very pleased with the service and the results of your service. Even with the hot summer our yard looks beautiful! This is not my formal thank you but had to tell you I nearly cried watering my garden tonight. It's so magical and wonderful... ...Thank you so much I feel so lucky to have met you in ways that go far beyond the garden...Just wanted to say we are very pleased with the retaining wall. You will be highly recommended! Thanks again. |  |  |
| **Replied on 2014-06-11**  lllove, thank you for sharing your satisfaction with our services. We strive to meet the needs of each customer, all while understanding their differences. Glad to know you are enjoying your new outdoor oasis. Moses & the Crew | | |  |

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| **tiajthompson**  Posted on 2014-06-09 | **always looks great, but…..**  I have had the crew take care of my lawn for the past three years. It always looks fantastic! This past year, I don't know if a new crew has come to my house, but what used to be a 1-hour job has turned into 2 for the summer. When I brought it up to owner, all that was said was, “thank you for feedback" vs customer being right and making amends to make sure it does not happen again. Just want to bring that up…pro's: yard always looks great, Moses always responds. cons: felt my business has been taken for granted after working with them for 3 years. |  |  |
| **Replied on 2014-06-09**  tiajthompson, again, thank you for the feedback. After talking with the crew, I've learned that Mr. Thompson requested additional things to be done that required the additional time. We appreciate all of our customers. I will go on to say that we have not increased our prices over the past 5 years. With the cost of fuel, material and labor increasing yearly, I hope you understand this is a cost of doing business. Moses & the Crew | | |  |

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| **mil1095**  Posted on 2014-05-26 | **good not great**  very reasonably priced and good options without contract. very rushed and not very careful with the plants. Moses was very friendly and responsive, his brother, not so much. |  |  |
| **Replied on 2014-05-26**  Mil1095, thank you for your review. I'd like to clarify that I don't have any siblings. Hopefully, no one lead you to believe this. It is not our intention to rush any job. I will share this feedback with the crew and hope to work with you again in the future. Moses & the Crew | | |  |

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| **Kittibug**  Posted on 2014-05-06 | **The Reviews Don't Lie -Best In Town**  Moses sent an awesome team out to do a seasonal clean of my property. WOW!!! They worked fast, and my property looked fabulous. The guys were so nice. Look forward to continuous service with them. They certainly earn their money. |  |  |
| **Replied on 2014-05-06**  Kittibug, we appreciate the review! It's our goal to put the best team on every project. Glad to hear your satisfaction with the service and the crew. Enjoy the summer and fall in your new yard. Moses & the Crew | | |  |

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| **jill1111**  Posted on 2014-04-16 | **doubled prices**  We have used 911 for 6 years and have been extremely satisfied. This year Moses doubled the price of services and we feel that no matter how good the work has been, it is not worth double the price. |  |  |
| **Replied on 2014-04-16**  Jill1111, thank you for the kind remarks. We appreciate your long standing with us and look forward to meeting your outdoor needs. Moses & the Crew | | |  |

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| **Adivinesr**  Posted on 2014-03-03 | **Best Clean Up Ever**  My yard was way over due for a cleanup and the guys did a great job. I hired them to clean up leaves and weeds. They went above and beyond by also trimming my shrubs at no additional charge. Moses and crew were very professional and polite. I would recommend 911 Lawn Service to anyone and hire again. They were amazing they got back to me same day with calls and quotes on pricing very reasonable they were able to do next day work which was awesome! I'll always use them. |  |  |
| **Replied on 2014-03-05**  Adivinesr we appreciate the kind words. With the Spring looming in the air, we look forward to more satisfied customers. Moses & the Crew | | |  |

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| **Sonata\_Hy**  Posted on 2013-12-06 | | **Excellent Service and Attention to Detail.**  They removed about 350 square feet of lava rock and replaced with mulch in about 2 hours. This was done to satisfy Home Owner's Association. Excellent communication and they will return your phone call. Planning on using them again to do some pruning and plant flowers. | |  |  |
| **Replied on 2013-12-07**  Sonata\_Hy, thank you for the review. We are glad to hear your satisfaction with our services. If the need arises again, please don't hesitate to contact us. Moses & the Crew | | | | |  |
| **Poppytoo**  Posted on 2013-10-03 | **I've found my team!**  These guys are amazing. My husband described the first visit like a car or house restoration. Or an archaeological discovery-he reshaped our wild landscape. I have an acre of property that always needs something. I've worked with a variety of "professionals" over the years and have had plenty of mishaps. | |  |  | |
| **Replied on 2013-10-04**  Poppytoo, glad to hear your satisfaction. We strive to meet the needs of every client and deliver as expected. Your analogy of our work is superb. Thank you for accepting our offer and enjoy your new "digs". Moses & the Crew | | | |  | |

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| **llovely**  Posted on 2013-09-04 | **Amazing**  Prior to having 911 Lawn Service our lawn was a disaster, we had crab grass, bald spots, and weeds. And today thanks to Moses our lawn is simply beautiful! The grass is thick and lush, just walking across the grass you can feel the strength of the grass, it’s awesome! I can honestly say that 911 has done miracles in turning something that was dreadful to look at to picture perfect. Every worker that has worked on our lawn has been very patient in listening to our concerns and professional in explaining in detail what service they are providing and why. We couldn’t be more pleased with Moses and when we can we are happy to recommend the excellent work they do along with the super customer service! |  |  |
| **Replied on 2013-09-04**  Llovely, thank you for sharing your delight with our service. I'm glad to hear the lawn meets your satisfaction. Your commitment to regular service allows us to understand the pattern of growth and build a maintenance plan based on our findings. We appreciate your patronage as a client of 911 Lawn Service. Moses & the Crew | | |  |

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| **Ontopofmygame**  Posted on 2013-08-03 | **Good lawn service**  They always arrive when they say they will arrive. I don't think you will find a better company in Lilburn. Great company name too! |  |  |
| **Replied on 2013-08-03**  Ontopofmygame, thank you for acknowledging our services. We've learned over the years that showing up is 75% of the game. Being committed to a schedule is our primary mode of operations. Moses & the Crew | | |  |

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| **scrappinchick**  Posted on 2013-07-26 | **Amazing experience on major yard clean out!**  We had a crew out today to do a major yard clean up. They trimmed trees and shrubs, cleaned out every bed, weeded, mowed, planted new shrubs and plants, sprayed for weeds, spread pine straw, made a rock border, moved some things around in the garden, etc. They did a great job cleaning up from their work...they left no mess behind. The guys did an AMAZING JOB! They are very hard workers, very thorough, very kind and very efficient and the price was very competitive/reasonable! The yard looks beautiful. They hauled away over 90 bags of yard waste and they always had a smile on their faces. We will certainly be calling 911 Lawn Services in the future! |  |  |
| **Replied on 2013-07-26**  Scrappinchick, thank you for expressing your satisfaction in our work. We strive to meet the needs of every client when the opportunities come our way. Enjoy your yard for the remainder of the season. Moses & the Crew | | |  |

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| **PRChick**  Posted on 2013-06-21 | **Simply the BEST!**  My entire yard looked AWFUL when I contacted 911LawnServices. I now wish I had taken a before and after picture because heck I almost didn't find my house. The work was so beautifully done I had to stop and say something--they hadn't even finished yet and I was already speechless. Summing up here courteous, professional, and fast service. Thank you 911LawnServices!! |  |  |
| **Replied on 2013-06-21**  PRChick we thank you for the opportunity to bring your outdoor space back to a happy place. Hope you and your family create new memories this summer in your outdoor space. Moses & the Crew | | |  |

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| **DunwoodyGator**  Posted on 2013-05-22 | **Consistent Quality**  We have used 911 Lawn for the past 6 years since moving into our house. They always show up on the designated day after the reminder email and perform with the consistency of a professional. They do great at special projects as well (annual planting, gutters, trimming, etc). The crew is friendly, and Moses is always responsive. |  |  |
| **Replied on 2013-05-22**  DunwoodyGator, we thank you for your review. The crew is trained to respond to every client in a professional manner. Your patronage is appreciated. Moses & the Crew | | |  |

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| **wabryant**  Posted on 2013-05-21 | **Fast, Dependable, Quality**  I've been using Moses and his team off and on for the last few years - gutters, big fall leaf clean-ups and normal yard maintenance. We recently moved into regular bi-weekly service. What's always struck me is how fast these guys take to a quality job. Doing business with them is always straightforward and professional. Any issues are always dealt with promptly. No reservations recommending. |  |  |
| **Replied on 2013-05-22**  wabrant, thank you for the opportunity to meet your outdoor needs on a regular basis. Enjoy the growing season and let us do the heavy lifting. Moses & the Crew | | |  |

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| **Jackson685**  Posted on 2013-05-21 | **Great Service!**  I've been using Moses and his team for the past four years. They are dependable, and my yard always looks great. I highly recommend them. |  |  |
| **Replied on 2013-05-22**  Jackson685, we appreciate your continued patronage. Your recommendation is priceless. Moses & the Crew | | |  |

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| **Lib881**  Posted on 2013-05-21 | **S. E. R. V. I. C. E.**  Moses and the crew have taken care of my lawn and gutters for several years. Always great service. Always great communication. I get a reminder email before the service date and an email with the invoice afterward. If I need anything special, all I do is send an email to Moses with my request. Done! I would not hesitate to recommend 911! |  |  |
| **Replied on 2013-05-21**  Lib881, thank you for taking the time to register your review. It provides our future customers a sneak-peak of how we operate. Communicating with our customers is our top priority. E-Mail meets the need of 99% of our customer base and it allows us to stay connected throughout the year. We look forward to seeing you this growing season. Moses & the Crew | | |  |

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| **STerhune**  Posted on 2013-05-20 | | **Wonderful Service**  Moses and his crew are outstanding. They do a great job at a great price. I highly recommend them! | |  |  |
| **Replied on 2013-05-20**  STerhune, thank you for your review. Your comments will help others as they seek a lawn service provider. Moses & the Crew | | | | |  |
| **jviles**  Posted on 2013-05-20 | **911 Lawn Service is Awesome!**  I've been dealing with Moses and his crew for about a year now. They take care of the front and backyard and do my gutters. Seriously, call these guys. They are great, very reliable and inexpensive. | |  |  | |
| **Replied on 2013-05-21**  jviles, thank you for a year of patronage. We truly appreciate your acknowledgement of our services. Moses & the Crew | | | |  | |

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| **yahtzeejimbob**  Posted on 2013-05-17 | **You should hire these guys**  First off, they not only arrived on time, they were even a few minutes early (major points in my book!). Did the job completely to my satisfaction (spring trimming and removal) and completed the job within the estimated time. What more could I ask for? Will hire again in mid-summer because the yard grows so fast. |  |  |
| **Replied on 2013-05-21**  Yahtzeejimbob, your satisfaction is music to my ears. Timeliness and service are our guiding principles. Thank you for highlighting this in your review. Enjoy your summer! Moses & the Crew | | |  |

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| **drami72**  Posted on 2013-05-10 | **Finally!!**  911 Lawn Services installed a retaining wall for me and I could not be happier! Their quality of work, pricing, and customer service are wonderful! They are friendly, timely, and knowledgeable about their work. I have had a few companies over the years install patio's, walkways, etc. and never was very happy with the workmanship and quality but with 911 & Moses I was very pleased with it. The work they performed exceeded my expectations! I found a company that is very knowledgeable, and my yard finally looks beautiful! |  |  |
| **Replied on 2013-05-10**  drami72, thank you for sharing your experience with the Kudzu family. As a small business owner, our reputation is our primary asset. Each day we strive to meet the needs of our clients. With comments like this, it tells me we're on target. I wish you many years with your new retaining wall. Moses & the Crew | | |  |

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| **Flowerpot992**  Posted on 2013-05-09 | **Messy yard turned into a dream escape**  Two weeks ago, my husband and I decided to get a professional landscaping company to fix our backyard. Our backyard was really messy and dirty and pretty much our dog’s bathroom. I heard about 911 Lawn Services from my friend that knows Moses Adieu, the owner. I am so thankful that she introduced me to Moses, I have to say, he and his Team are just amazing. They finished my backyard in only 1 day! They were all so nice- we are so satisfied with the result. Now we can sit outside and watch our dogs play. The best part is that my dogs are not bringing so much dirt into the house, like they used to. Less cleaning for me, yes! :) Moses and Team, thanks so much for your help and hard work. We will def. call you for future projects. |  |  |
| **Replied on 2013-05-09**  Flowerpot992, thank you for the review and thank your friend for the referral. Turning your backyard into a living space was a joy. I hope you and the dogs have many sunny days out back. Moses & the Crew | | |  |

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| **pochibelu**  Posted on 2013-05-03 | **No Show Twice!**  I called them twice the first time I called he said to email him the information on his website and he would come next day... nothing so I decided to call again a couple of days later and he said that they would come out the next day with crew ready to work for 100 bucks and hour which was fine by me but never showed. oh well. |  |  |
| **Replied on 2013-05-03**  Pochiebelu, thank you for registering your complaint. Unfortunately, we never received your address information. Just as I shared with you in our phone conversation, if the website would not accept your zip code, please use the contact information in Kudzu.com. I am out with the crew most times or performing estimates and require all customers to email their information and request. This provides a trail of information that is used to build our data base. Please use the contact information in Kudzu and upon receipt, we will gladly schedule the job. Moses & the Crew | | |  |

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| **Bobblys**  Posted on 2013-04-17 | **Great Clean Up Job**  I've hired my fair share of contractors. And I usually walk away wishing I had hired someone else, or I think of 6 things I would have differently. But on this job (backyard and front yard clean up) I wouldn't change a thing. It looks awesome. Moses and his team did an amazing clean up job and I'd recommend them to anybody. I look forward to the parties I’ll throw this summer. |  |  |
| **Replied on 2013-04-17**  Bobblys, we appreciate your kind words. We strive to meet the needs of each client. I'm glad to hear your satisfaction. We look forward to hearing from you again. Moses & the Crew | | |  |

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| **Lisatait299**  Posted on 2013-04-17 | **Our Sod Experience**  I had Moses install 3000 sq. ft of sod over an irregular surface with drainage issues. Moses did a great job leveling the area to a near flat surface and installed a drain to fix the drainage issue. I had a few strips of sod that did not take, and the team is coming out to replace it this weekend. His prices are competitive, and he stands by his work. I am happy with new lawn and will use 911 lawn services in the future. |  |  |
| **Replied on 2013-04-17**  Lisatait299, installing sod is serious business. We take great pride in our ground preparation and stand by our work. As you've stated, we'll be out this weekend to correct a few pieces that didn't take. We hope you have much fun this summer with your beautiful new sod. Moses & the Crew | | |  |

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| **lqdmetal65**  Posted on 2013-04-05 | **Simply the Best!**  Wow! That sums up how wonderful both my front and back yard looks right now. They arrived promptly at 8 am and in 2 hours transformed my yard from a wild safari to a neat and clean space! This company rocks and now that I found them, I am keeping them! You cannot go wrong with 911! |  |  |
| **Replied on 2013-04-05**  lqdmetal65, thank you! I hope we were able to distinguish our self from any other provider you have used. I'm glad to hear that we made a difference. Moses & the Crew | |  |

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| **mitch3795**  Posted on 2013-03-29 | **TRUE PROFESSIONALS PROVIDING GREAT SERVICE!**  911 Lawn made my backyard beautiful with new sod. I have worked with three local landscapers over the past several years and none of them were as thorough and professional as Moses and his crew. They did everything correctly with my sod install. From prepping the soil to ensuring the sod seams were tight and perfect. The 911 crew even assisted me in installing pine straw which was not part of the scope of work. You can trust Moses and his crew to show up on time, on budget, and to do the job correctly. |  |  |
| **Replied on 2013-03-30**  Mitch3795, thank you for your review. We enjoyed working with you on your outdoor project and look forward to hearing about all the fun you'll have this summer. We've been at this for quite some time and it's the basics of business that make us successful. We show when expected; we perform the job as expected and customers are satisfied. Moses & the Crew | | |  |

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| **tevako**  Posted on 2013-03-18 | **no quote**  I called 911 lawn to have them come out and give me a quote for work I needed in my yard. A person came by the house and talked with me, but I never received a quote. I don't want to do business with a company that does not follow through. | | |  |  |
| **Replied on 2013-03-19**  Tevako, this is not the way we operate. Per our phone conversation on 3/18, I resent the prepared estimate. It is likely that the original emailed estimate went to your Spam Mail. I enjoyed speaking with you about your outdoor project and was quite surprised when I didn't hear anything from you regarding the estimate. Now that we've confirmed receipt of the estimate, please reconsider your review. I'd hate to mislead potential customers who may read your review and decide to take their business to another provider. Moses & the Crew | | | | |  |
| **SuwaneeJohn**  Posted on 2012-12-16 | | **Another Great Job**  2nd time using 911. Efficient, Professional, Hard-working... what more could you ask for? Will be using 911 again for our landscaping needs! Thank You Moses! |  |  | |
| **Replied on 2012-12-17**  Suwanee John, thank you for your kind review. It is our goal to anticipate the needs of our customers and go the extra mile to achieve this goal. Your patronage is appreciated, and we look forward to working with you again in 2013. Moses & the Crew | | | |  | |

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| **chescott30**  Posted on 2012-09-02 | **Lawn looks great**  Their lawn maintenance plan is exactly what I needed. Affordable bi weekly plan that takes care of my entire lawn front to back. The guys are professional looking and usually done in an hour. Highly recommend! |  |  |
| **Replied on 2012-09-03**  chescott30, we appreciate your feedback! I'm glad to hear that our schedule and pricing meets your needs. Thank you for the recommendation. Moses & the Crew | | |  |

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| **bstamos**  Posted on 2012-08-29 | **An AMAZING cleaning job in less than 5 hours.**  Since our son left for college 4 years ago our lawn has become atrocious.... weeds everywhere, overgrown plants and bushes, dead moss, and kudzu everywhere. It went from a place we spent our quiet evenings to complete eye sore. And then we were recommended to Moses & his crew. He came by the same day I called, gave me an estimate and they were on it by the end of that week. In less than 5 hrs. my lawn was back again, and it looked better than before!! Thank you so much Moses, you don't understand how happy you've made me & my family. |  |  |
| **Replied on 2012-08-30**  Bstamos, thank you for posting a review. We are happy to hear your satisfaction with our work. It's always good to know that we have met a client's outdoor needs. Enjoy your newly found outdoor space! Moses & the Crew | | |  |

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| **brandi04**  Posted on 2012-07-30 | **Large Landscape Job**  My husband and I needed to replace our thinning sod, suffering from excessive shade and damage from the "Great Flood" of 2010. We settled on zoysia grass to suit the shade and contacted five providers for estimates. Only three responded, with estimates ranging from $2000-$5000 for the job. We were looking to 1) remove the existing Bermuda grass, 2) remove feeder tree roots, 3) till/cultivate existing soil, 4) amend the soil to prepare for the fresh sod. It was a pleasure to do business with Moses. He was the quickest to respond to my request for a quote and had the best price compared to all other providers. With tilling and removal of the existing Bermuda grass underway, we realized the final cost was going to be much greater than the original estimate if we wanted our entire back yard completed. With modification, the error was quickly caught, and we were able to order an additional two pallets in time to complete the job. Even after an additional $1500 in material and labor, the price was still more competitive than the other quotes. In the end, we have a beautiful zoysia grass back yard and are very happy with the appearance. Thanks again to Moses for working with us on the revised quote! |  |  |
| **Replied on 2012-07-30**  Brandi04, thank you for providing your feedback. It helps potential customers understand our business and who we are. Our ability to respond in a timely manner proves we are interested in each opportunity that comes our way. It is our goal to meet the needs of each customer who gives us the pleasure of meeting their outdoor needs. Enjoy the new yard! Moses & the Crew | | |  |

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| **cherrene**  Posted on 2012-06-14 | **Overpriced**  Did a good job the first several times, if you don't have your yard done every two weeks, they have a change of heart. If you call them back about something they did not do, and the service was paid for, will not come back and correct it - want another fee for what they should have done. Called again for a price to cut yard - 5 days ago, still has not called back. Poor customer service and very bad attitude!!!!!! |  |  |
| **Replied on 2012-06-15**  Cherrene, it's unfortunate that we could not come to an agreement about your outdoor needs. As explained to you, our price is based on regular maintenance of the yard. I don't see how we can charge you the same price for a yard that has not been maintained vs. one that is on a regular schedule of service. If this is your definition of poor customer service and very bad attitude, then I apologize for the misconception. Good luck with your search for another provider. Moses & the Crew | | |  |

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| **Lisa\_giles**  Posted on 2012-06-11 | **Lawn Service & Pinestraw**  My recent experience with 911 Lawn Services at their Lilburn location was very pleasant. The pine straw that I needed to complete my landscaping job was in stock and delivered on time as promised. Their customer service is second to none. I'm very happy with the changes & improvements they've made to the business. It's so wonderful they were able to maintain a business and open a pine straw shop with prices way lower than the competitors. They truly cater to the community's needs. Thanks again guys! |  |  |
| **Replied on 2012-06-11**  Lisa\_giles, thank you for your review. Lilburn is our home and we want to be a part of a community that supports local businesses. We appreciate the business of Lilburn! Moses & the Crew | | |  |

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| **sb233sb233**  Posted on 2012-04-09 | **Highly Impressed**  We were highly impressed by Moses and his crew when they did a big hedge trimming job for us. From the top-notch communication in setting up the service to the follow-through and details the crew took care of the day they came, I think this is one of the best yard maintenance companies in Atlanta. I won't hesitate to hire 911 again and will be recommending them to all my friends and neighbors. A great service at a reasonable rate! |  |  |
| **Replied on 2012-04-09**  sb233sb233, we appreciate the acknowledgement of our services. Another satisfied customer is our goal. Thank you for entrusting your trimming needs to us. We welcome the opportunity to provide the same level of service to your friends and neighbors. Moses & the Crew | | |  |

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| **AndrewHeather**  Posted on 2012-03-22 | **Great Company!**  Moses and his hard-working crews at 911 lawn service are simply terrific. We have used them twice in the past year and love the results. Last July they renovated our large backyard by removing the old dead grass, installing new top soil and then 6 pallets of Turf Grande sod. Last week we had them come out and re-pine straw all the beds around the yard. It looks terrific! Moses does what he says, at a fair price, and on schedule. His communication is outstanding. He literally responds to emails within 5 minutes. It’s rare to have such exceptional communication from a landscaping company and Moses goes the extra mile for his customers. We will use them for all future landscaping projects. Don't waste time looking elsewhere. |  |  |
| **Replied on 2012-03-22**  AndrewHeather, what a pleasant surprise! Thank you for your continued patronage over the years. We really work hard to keep the lines of communication open; a model that works for all businesses. Enjoy your Spring! | | |  |

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| **mthomann**  Posted on 2012-03-15 | **Amazing!**  I found 911 Lawn Services on Kudzu after using another lawn service and being less than impressed. We have been absolutely thrilled with Moses and his team. They are hardworking, do exactly what they say they will and do a great job at every visit. I have recommended them to my friends and family and recommend that you do not pass them up! The email reminders, quick replies and great communication just add to an already fantastic experience. |  |  |
| **Replied on 2012-03-16**  Mthomann, we are thankful for all referrals and kind thoughts. With 13th years of service, we have learned a lot from our clients. The reminders and speedy responses all relate to our desire to keep the lines of communication open. Thank you for acknowledging our service and we look forward to a prosperous growing season. Moses & the Crew | | |  |

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| **DeanBroeker**  Posted on 2012-02-28 | | **These guys are amazing!!**  These guys do what they said they would, when they said they would, and at the price they said. They go above and beyond what you would expect. I would recommend Moses and his crew for any landscaping or outdoor maintenance job. They did a great job cleaning the gutters. I asked for a pre-emergent application but had not cut the grass. They cut the grass stored the clippings and did the edging and didn't charge a dime more than the estimate. They are the kind of people you want to do business with. Moses and crew, keep up the excellent work. | |  |  |
| **Replied on 2012-02-28**  Dean Broeker thank you for your review! We really appreciate your continued service. Repeat business speaks to the loyalty we've earned over the years. Enjoy the Spring weather that lies ahead. Moses & the Crew | | | | |  |
| **garrinh**  Posted on 2011-12-05 | **First Rate Service!**  I found 911 Lawn Services on Kudzu after trying two other lawn services. My tenant sent me an unsolicited text this morning, telling me know how happy he is with 911's reliability and the quality of their work. As a landlord, I plan to continue to give 911 my business. I'm thrilled that we've finally found a lawn service we can count on. | |  |  | |
| **Replied on 2011-12-05**  GarrinH, thank you for your kind words by way of your tenant. We look to meet the needs of each client every time we enter the property. I'm glad to hear that our partnership is working. Moses & the Crew | | | |  | |

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| **amoore79**  Posted on 2011-11-22 | **Leaf Cleanup Job**  These guys for sure get the lawn looking good! Me & husband usually have to set out a full day to clean up our yard in the fall. Moses and his boy came out and were done in 3 hrs.!! They are priced fair, and they do what they say they are going to do! If you are green thumb challenged like me give them a ring! |  |  |
| **Replied on 2011-11-22**  Amoore79, thank you for your review. Leaf management is a big task that must be done, or you subject your lawn to many problems in the Spring. Glad we were able to get you in the schedule. The demand for service is high at this time of year and we are one of few providers that keep running during the dormant season. Don't hesitate to contact us again, if you and your family want to spend your time doing something FUN! Moses & the Crew | | |  |

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| **Freitas**  Posted on 2011-09-25 | **OUTSTANDING PERFORMANCE**  I want to thank Moses & his Crew for doing such an EXCELLENT job on my yard. Moses is professional & reliable...Not only did they cut but the way they edged & trimmed everything tells me they take pride in their work... My yard was TRANSFORMED... Thank You Moses & the crew for doing such an OUTSTANDING job. I will recommend 911 Lawn Services 100% |  |  |
| **Replied on 2011-09-26**  Freitas, thank you for your review! I'm glad to hear your satisfaction with our service. Paying attention to details is the crux of this business and that has been our mantra. We appreciate your willingness to recommend our services to family and friends. Moses & the Crew | | |  |

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| **MalloyFamily**  Posted on 2011-09-07 | **Love my Lawn Now!**  We can't say enough good things about Moses and his company 9-11 Lawn Care. We called in July for an estimate on sodding our back yard and he came out the same day. He patiently answered all our questions, made suggestions about the type of grass to install, and recommended we top several trees for better sunlight. He emailed the estimate that night, answered more questions via email, and came the next day to install Zenith Zoysia in our yard. His crew was professional, knowledgeable, and meticulous. They truly care about your property. The grass looks great and, for the first time in a decade, (and after several miserable experiences with other "lawn services") our backyard is gorgeous. Moses then followed up with detailed instructions about watering, fertilizing, and maintenance of the new lawn. He also patched a bare area in our front yard at no additional cost. He has since come out twice to address other issues and even did a small repair, replacing several square feet of sod that failed to root - at no cost. Each time we call or email him, he responds very promptly - usually within an hour. I would strongly - and without reservation - recommend him to anyone! |  |  |
| **Replied on 2011-09-07**  Malloy Family, thank you for providing a review of our services. We strive to meet the needs of each customer. Based on your review, you are pleased with our service. Hope you continue to enjoy your new outdoor space. Moses & the Crew | | |  |

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| **kellysanders1973**  Posted on 2011-07-17 | **great sod placement**  Moses & his crew just finished sodding and landscaping my lawn and I couldn't be any happier with the results. His employees obviously take great pride in doing all they can to have happy customers! We had 20+ sprinkler heads and they hand dug around each head and never broke any of our lines. We put in Zeon Zoysia and it literally looks like luscious green carpet. We are definitely going to enjoy many BBQs & campouts with our family now, while being the envy of our block. The yard looks great and you can't tell a crew was ever here. Moses has taken care of our yard for about three years. He does a great job and provides great customer service. Anytime we have extra needs like pine straw or hedge trimming all I do is email and he confirms he'll take care of it. THANK YOU, SOO, MUCH 911 LAWN SERVICES! |  |  |
| **Replied on 2011-07-18**  Kellysanders1973, thank you for acknowledging the work of the crew. Yes, we strive to meet the needs of each client. That's our primary goal as a lawn service provider. Enjoy your new sod and please don't forget to water! Moses & the Crew | | |  |

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| **clucas56**  Posted on 2011-06-21 | **5 years of communication - the Odom’s lawn**  Mr. Moses and his company have been doing my yard for the past 5 years. and every time before they come, they always send a reminder to tell me what day they are coming to perform the service. and if I ever have a special request, i let him know and he always communicates it with his crew. i love the way he runs his company by making sure he talks to his customers and crew about every single detail that the jobs require. I have used other lawn scape companies prior to 911 lawn services and I never knew what day, what they were doing or how much I would owe them. compared to 911 lawn service, I think they over-communicate. I recommend them my friends, coworkers, and family. if all business owners were running their business-like Mr. Moses, they would be at the top of their game. Sincerely, Nancy Odom |  |  |
| **Replied on 2011-06-22**  Nancy, your review is well appreciated. We strive to focus on the things that most lawn providers overlook or take for granted. Our services are always scheduled, and we take special requests. I'm hopeful that our continued success lies in doing the right things. Moses & the Crew | | |  |

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| **movinginatlanta**  Posted on 2011-06-11 | **Poor Communication...**  Lawn 911 came to my house about a month ago to complete a large landscaping project (mulch, plantings, etc). I had communicated to Moses (at the time of quote) that where I wanted the 100 bags of mulch placed and what work needed to be done. Moses did NOT communicate any of this to his team. Therefore, the team put mulch in places that I did not want it, and as a result some of the front garden does not have enough (and several weeds are already up). In addition, I had to spend a lot of time with the team to show them what work needed to be done. Thankfully, I was home to walk them through this, otherwise I would have been severely disappointed. As a result of this poor communication, I have had to mulch my front garden on my own again and have had to deal with lots of weeds, which the mulch and weeding should have resolved. |  |  |
| **Replied on 2011-06-11**  MovinginAtlanta, thank you for sharing your thoughts. As a response, I'd like to state the facts. In our original quote, 150 bags of mulch were recommended. You felt this was too much and decided to purchase a reduced amount of 100 bags. After the job was completed and during our walk through, you realized additional mulch was necessary and asked the crew to move the mulch to other areas that were more important to you. As for the weeds, you didn't want any chemicals used on the beds due to the birth of a child. We strongly advise customers to apply a weed control barrier when beds have been neglected and are full of weeds. We agreed to hand pull as much as possible. We're always open to clients providing guidance to the crew if they are available. However, in this instance, you stated that you would be home to answer any questions from the crew. I'm sorry you had to spread the additional pine bark, which was our advice from the beginning. Moses & the Crew | | |  |

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| **tervin5**  Posted on 2011-06-01 | **Very disappointing**  We've been using 911 for a little under a year now and their service has consistently gotten worse and worse with each month. We complained a few months ago, they said they'd come back out and then never did. Then we just found out they still want to charge us for it. We just cancelled them immediately and suggest you think twice before working with them. |  |  |
| **Replied on 2011-06-01**  tervin5, it saddens me to see your discontent with our service when we did all we could to meet your outdoor needs. I welcome this cancellation. The estimate provided is based on a regular maintenance schedule. If you choose to only have your lawn serviced on an as needed basis, then the regular maintenance charge does not apply. Your request for service once a month or longer never fell within these parameters. We are not in this business to give away service. As a business owner, it is my responsibility to run the business with a level of profit to sustain the business. Paying for services as provided is the only request we ask of our customers. Hopefully you can find another provider who does not run their business for a profit. Good luck in your search! Moses & the Crew | | |  |

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| **Krtclm**  Posted on 2011-05-28 | **They are great**  I am sorry happy with the services they provide for me. They do everything, so I don't have to worry about it. I have the best-looking lawn in the neighborhood. Great service. |  |  |
| **Replied on 2011-05-28**  Krtclm, hopefully you meant "I am so happy...". We strive to meet the needs of our customers in every visit. Glad to hear that you are satisfied. Enjoy the great Spring weather and your outdoor oasis. Moses & the Crew | | |  |

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| **danglaze**  Posted on 2011-04-13 | **911 is the BEST!!!!**  I am so impressed with the excellence of the work and serve of 911 Lawn Services. Moses and his team always go beyond the call of service. And I have never seen a crew work so hard. They are the best. If there was a 10-star rating, they would receive it. | | |  |  |
| **Replied on 2011-04-14**  Danglaze thank you for the kind remarks. Glad to hear that we met your expectations with this project. Finding good crew members to carry out the goals of this company is challenging at times, but with a team focus, we quickly weed out the persons who don't fit. We look forward to working with you on your next outdoor project. Moses & the Crew | | | | |  |
| **Robbiejolee**  Posted on 2011-04-08 | | **Amazing Lawn Service**  911 Lawn service is by far the best lawn service that we have used! They are very professional and do a great job on our lawn! It always looks perfect! |  |  | |
| **Replied on 2011-04-09**  Robbiejolee we appreciate you taking the time to register your review. The competition is plentiful in the lawn industry. We have found a way to be successful simply by responding to the customer's needs. Moses & the Crew | | | |  | |

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| **FanofKud**  Posted on 2011-04-07 | **Highly Recommended**  Moses was quick to answer all my question, both via phone and e-mail. My yard was a mess and his crew did a great job of cleaning it up. |  |  |
| **Replied on 2011-04-07**  FanofKud, thank you for the review! We strive to respond in a timely manner, usually within 24hrs. For your review, you qualify as the 150th reviewer and $150 in services. Please contact us at your earliest to schedule your service. Moses & the Crew | | |  |

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| **atl8505**  Posted on 2011-04-07 | **Great Job!**  They did a great job on my yard cleanup. I was a little concerned about not being here when they started, but they did what they promised, and it was a very good value. They were easy to work with and I look forward to having them maintain my lawn. |  |  |
| **Replied on 2011-04-07**  Atl8505, we appreciate your kind words. There should be no concerns with our service whether you're there or not. We perform the tasks as scheduled. A final walk through is encouraged for significant projects, just to make sure we've met the needs of the customer. For your review, you qualify as the 150th reviewer! We have a tie! You are the second recipient of our $150 offer in free service. Please contact us at your earliest. Moses & the Crew | | |  |

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| **Porter360**  Posted on 2011-04-06 | **EXCELLENT WORK!**  Was very impressed at the work that was completed. The yard looks great and I am looking forward to the next time the team comes out to work in the yard. Reasonable price for the work completed. Highly recommend. |  |  |
| **Replied on 2011-04-06**  Porter360, thank you for choosing 911 Lawn Service for your outdoor needs. Your recommendation to family and friends is greatly appreciated. Enjoy your outdoor space this year! Moses & the Crew | | |  |

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| **aguywhouseskudzu**  Posted on 2011-03-21 | **He answered the phone, and my lawncare needs.**  Very happy with 911. Had a lawn emergency with unexpected family visit. Had to make good impression. I have a ton of leaves that takes me weeks a year to deal with. Not anymore. I called 7 lawn services, some from Kudzu, and left messages that have still not been returned. Moses answered the phone and sent a crew out and knocked my socks off even though I was pretty far from his home base. My event went well and now weeks later I am still amazed at the extra time I have. I will be repeating this process yearly now. |  |  |
| **Replied on 2011-03-24**  Aguywhouseskudzu I'm glad to hear you had a successful gathering. It's always a pleasure to hear news like this. Our ability to respond to requests in a timely manner proves to be a best practice that all business owners should possess. Ironically, the lawn service industry has received a poor reputation because this is not common practice. Thank you for giving us the opportunity to meet your outdoor needs. Moses & the Crew | | |  |

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| **ShihTzu2007**  Posted on 2011-03-13 | **Very Professional and Quality Work**  This company did a complete overall of my yard and it turned out beautifully. I highly recommend them. I previously had tenants in the house and they let the yard go. Many bushes died, weeds every place. I took 4 men working 4 hours on a cluster size lot to make it look good again. This company cleaned up the yard, planted new shrubs and made it looked a show piece. I was highly impressed. I can't say enough good things about them. |  |  |
| **Replied on 2011-03-13**  ShihTzu2007, thank you for sharing your comments with future customers. We strive to meet the needs of our customers, so the end result is worth the value of the service. We look forward to working with you this season. Moses & the Crew | | |  |

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| **bevcamden81**  Posted on 2011-03-11 | **BEST LAWN IN THE NEIGHBORHOOD**  My husband and I have been with 911 for years now. I can't say enough about how great our lawn looks since we have been getting service. They come out to fertilize and weed control in the beginning of each month and although we are never home when the guys come, I know they will do a great job because our lawn is by far the greenest and best looking on our street! |  |  |
| **Replied on 2011-03-11**  Bevcamden81 we appreciate the comments you have posted. While we don't position ourselves as chemical experts, simply knowing what it takes for a lawn to be healthy, allows us to achieve success. Thank you for trusting our services for your lawn. Moses & the Crew | | |  |

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| **tjendon2**  Posted on 2010-12-17 | **OUTSTANDING WORK!**  I wanted to say that Moses and his crew did an OUTSTANDING job of providing the cleanup services for my yard. It was very affordable given other estimates I had from other lawn service companies. I also want to extend my thanks to the crew as they completed the job way above expectations and in a timely manner given the weather condition. (it was mid-December) I especially liked one of the crew members who had the Santa hat on. I will definitely recommend your services to my friends and other neighbors needing lawn care services. I also plan to use 911 Lawn services on a recurring basis. Keep up the GREAT work! |  |  |
| **Replied on 2010-12-17**  Tjendon2 Happy Holidays! I'm glad to hear your satisfaction of the service provided. We are truly grateful for the continued business as the season comes to an end for mowing and shifts to blowing (of leaves). Thank you for the opportunity to meet your outdoor needs. Moses & the Crew | | |  |

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| **xmansolo**  Posted on 2010-12-11 | **Completely Satisfied**  My wife and I have been married for over 20yrs, and if you asked her if she’s been completely satisfied, I can promise you the answer would be "no”! That’s certainly not the case when it comes to our lawn care, Moses and his crew has been absolutely great! There has never been a time that our service wasn’t done to our complete satisfactory! I can't say enough about the level of professionalism, work ethic and honesty that 911 Lawn Service provide us on every visit. I would recommend them to anyone who’s looking for a quality lawn service that I'm certainly will meet their every need. Thanks 911...we are "completely satisfied"! David & Zondra Brandon |  |  |
| **Replied on 2010-12-11**  Zondra & David, your review is best Christmas gift a business owner can receive. While I know we are not all things for everyone, we definitely strive to be just that. When our efforts deliver as you have stated, everyone is satisfied. You patronage is much appreciated! Moses & the Crew | | |  |

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| **kissymom**  Posted on 2010-11-10 | | **WOW!! Impressive**  I chose 911 Lawn Services to clear my lawn after researching several companies. The price was very reasonable, and they were able to get it done very quickly. I had to order a 40-yard dumpster to put the waste. Mr. Adieu sent both of his crews to do the job the day after it was delivered. I was amazed how quickly they cleared out years of weeds, bamboo and wild undergrowth on my .25-acre lot. They also trimmed trees and bushes around the house. Mr. Adieu came out to check on the progress several times. He and his crew were very professional and courteous. I cannot thank them enough for the excellent job they performed, and I highly recommend this company to anyone needing yard work | |  |  |
| **Replied on 2010-11-10**  Kissymom, thank you for your review. Often, we have to control Mother Nature with a little snip here and there. I'm glad to hear that your project was a success. We also thank you for recommending our services to family and friends. Moses and the Crew | | | | |  |
| **eltut66**  Posted on 2010-10-01 | **Finally, A Customer-Centered Lawn Service!**  The owner, Moses, came out at my request and listened to what we need. He truly cared about OUR desires and I knew right away that he would bend over backwards to accommodate us. He also answered all our questions and gave me good advice about the new zoysia sod we recently had installed. As promised, I rec'd the cost estimate by email that same night. It was very fair and reasonable. Today the crew showed up for our first lawn service. Moses had given them clear instructions about exactly what we wanted done. The crew, which included Moses' two sons, did everything perfectly. They were totally professional and careful and did exactly what we wanted. I feel so happy that we found this company. And I feel sorry for anybody who is not using Moses for all their lawn care needs. This company truly personalizes their service to fit the needs of each customer rather than trying to force the customer into the company's way of doing business. Give Moses a call if you want the best lawn service you've ever experienced. | |  |  | |
| **Replied on 2010-10-01**  Eltut66, thank you for posting a review of our services. It is our goal to meet the needs of each customer. This is the difference we bring to the lawn service industry. While there are some clients whose needs we could not meet, it's never due to a lack of effort. For those reading this review, please consider us for your sod installation. We offer this service as well. Moses & the Crew | | | |  | |

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| **TuckerSwan**  Posted on 2010-09-27 | **Can't say enough great things about these guys!**  Finding a good lawn service turned out to be much harder than I thought it would be. I contacted one service that is rated very highly on Kudzu (which I won't name). The owner e-mailed me back a few times but said he was "swamped with work" and couldn't get to me. Then I contacted Moses at 911 Lawn Services and what a completely different experience! I had a response within the hour. He came out to look at our very neglected yard that day! He had an estimate for us later that day and it was much more affordable than other places I had contacted. He answered all of our questions via e-mail very quickly. Since then, Moses' crew has performed a major cleanup of our yard and done routine scheduled maintenance. I cannot say enough good things about these guys. They come, take care of what we need done and clean up after they finish. If we need something specific done, all we have to do is ask. A few weeks ago, we had an appraisal done of our home and the first thing the appraiser said was, "You have a beautiful yard!" I couldn't agree more. :-) |  |  |
| **Replied on 2010-09-28**  TuckerSwan thank you for providing a review of our services. It's good to hear our customers speak of the competitive advantage we have in the lawn service industry. We strive to respond to clients in a timely manner i.e. under 24hrs. We manage our crew's availability to meet the needs of most customers, all at a competitive price. I am glad to hear that you are satisfied and look forward to a continued business relationship. Moses & the Crew | | |  |

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| **ThriftyTimmy**  Posted on 2010-09-23 | **This is How Every Business Should Operate!**  I have a rental property that had gotten quite overgrown. Moses and his crew knocked it out in one day. I almost drove past the house because I didn't recognize it! Professional, prompt, honest, thorough, quality - I could go on and on to describe what a great experience it was working with 911 Lawn Service! |  |  |
| **Replied on 2010-09-23**  Thrifty Timmy, we appreciate your review. It was our pleasure to help you reclaim your investment. We strive to meet the needs of each customer and I'm glad to hear that you are satisfied. Moses & the Crew | | |  |

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| **a\_kennedy**  Posted on 2010-09-17 | **greatest consultation & friendly workers**  I've had Mr. Moses and his team mowing my lawn for a year and a half and they've always done a great job and been easy to deal with. Moses even called me out of the blue to say that he was sending a crew back out because he drove by my house and didn't like the quality of the job they'd done. He cares about the quality of work every time. |  |  |
| **Replied on 2010-09-17**  A Kennedy, thank you for your review. As a small business owner, it's important that we deliver a quality service every time. Therefore, we inspect what is expected of each crew. If we are not providing the level of service that you expect, then we have failed. Moses & the Crew | | |  |

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| **Twyla Finch Oaks**  Posted on 2010-07-11 | **Commercial lawn cleanup experts!**  This is the best landscaping company ever! I can't praise them enough. I have an older commercial building in Sandy Springs that was very overgrown and too much for other companies to handle. Moses said they could take care of it quickly and for good price and that’s exactly what they did. From the moment I contacted him, he is very professional and cares about the customer. I can highly recommend them for anything you need done! Five Star all the way! |  |  |
| **Replied on 2010-07-12**  Twyla, many thanks for your kind remarks. I'm excited to hear your satisfaction in the level of service we provided. Our motto is "we specialize in outdoor projects". This includes cleaning up overgrowth or areas that need to be maintained. I hope your tenant is just as pleased with the new look. Moses & the Crew | | |  |

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| **Neri22**  Posted on 2010-07-09 | **Happy Owner and Happy Neighbors**  Moses and his company are excellent. I went to work on Friday with a yard that was out of control with weeds and overgrown flower beds. When I got home my neighbor came over with compliments. I will use 911 Lawn Services again. |  |  |
| **Replied on 2010-07-09**  Neri22 your comments are much appreciated. With your yard under your control, I wish you much fun this summer. We look forward to hearing from you again. Moses & the Crew | | |  |

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| **myusername**  Posted on 2010-07-02 | **Fixing a Bad Bush's Haircut**  I cannot believe what an awesome job the crew did in fixing my bushes' bad haircut (that I gave it) and blending the other bushes in to match--very professional looking. I really enjoy walking around my yard after you all have been here. Thank you very much |  |  |
| **Replied on 2010-07-02**  Myusername thank you for taking the time to comment on our services. I'm glad to hear that we met your outdoor needs in quality, service and value. Hopefully, others will read your review and decide to call. "Relief" is just a call away. Enjoy your yard this summer! Moses & the Crew | | |  |

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| **cathykennedy**  Posted on 2010-06-29 | **Greatest Company in Atlanta**  From day one it was great service. Excellent manager. Workers always on time. They did everything correctly. Thank you, Mr. Adieu! -Cathy in Azalea Ridge |  |  |
| **Replied on 2010-07-05**  Cathy, we appreciate your comments. The entire crew wishes you much joy with your yard this season. Moses & the Crew | | |  |

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| **LadyTSpence**  Posted on 2010-05-07 | **Watch where they put your branches**  I used them to clean up my rental property. I was quoted $350 to clean up the yard. They cut down limbs, cut the grass, and trimmed the ivy. What I didn't know was that they threw all the excess trimmings and branches in the back yard (in addition to water bottles and other trash). Now it is a safety hazard for my new tenant who has small children. When I called and asked them to remove the branches, I was told that it was going to cost over $100 to remove them. Even my property manager said that they should have disposed of the branches. Now I am stuck with having to find a way to get rid of the waste that this crew left behind. |  |  |
| **Replied on 2010-05-07**  I must start from the beginning. Mrs. Spence contacted me for an estimate to clean up a vacant rental property in September 09. The property had been vacant for 2 yrs. It had all the signs of abandonment – waist high grass, shrubs and trees overgrown, beer bottles and cans, soda bottles, water bottles, ivy over grown and other trash. I provide an estimate of $350 for labor only. She was given 4 choices to handle the debris – bagging in lawn bags, small dumpster, dispose in wooded back yard or disposal fee for waste company. Mrs. Spence chose the no cost method and agreed for us to dispose the debris in the wooded area. We performed the job on 9/12 and I worked with the crew. We didn’t add to the debris that was already there. This is not a practice of our company. Two days after the job was completed, I received an email from Mr. Spence stating that the ivy was not trimmed back far enough. I asked to meet him at the property to assess the request further. He said they were satisfied with everything except the ivy. We agreed to trim the ivy further and completed the job the next day. I met with Mr. Spence a 2nd time and he was satisfied. There was no mention of the debris. 2 days later, I received a follow up email that further expressed their satisfaction and advised that payment was in the mail. Two months later, in November, I was contacted to perform services at their primary resident. Services were rendered and again, no mention of the debris. Three months later, in February, I received a phone call from Mr. Spence, questioning me about the debris. I told him we would gladly come out and dispose of the debris with no additional labor. However, they would be responsible for the disposal fee with the waste company, $100. Mr. Spence needed to speak with Mrs. Spence before deciding. As of today, I have not heard back from either one of them. Even with this negative review, we are still open to removing the debris at the cost imposed by the waste management company, $100. Please be advised, there is a charge for waste removal. | | |  |

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| **ska\_lilburn**  Posted on 2010-04-17 | | **Responsive and competent**  From the initial call to the completion of the projects, Mr. Adieu was immediately responsive, reasonable, competent, professional and completed the work ahead of schedule. I plan to use his company for other work in the future | |  |  | |
| **Replied on 2010-04-17**  Ska\_lilburn, thank you for acknowledging our service. I'm glad to hear that we are doing the right things to attract new clients and maintain existing clients. We work hard to separate ourselves from the competition. Being responsive to each customer's need is number one with our teams. I look forward to hearing from you again. Moses & the Crew | | | |  | |
| **Isolde57**  Posted on 2010-04-14 | **I am SO happy!!!!!!!!**  They took an overgrown neglected lawn and transformed it into something Fabulous! At a reasonable price! My neighbors are all talking to me again! | |  |  | |
| **Replied on 2010-04-14**  Isolde57, thank you for sharing your comments. I'm glad to hear that you are satisfied with the job. Hopefully you have a renewed focus with your neighbors. Enjoy the beauty of your yard! Moses & the Crew | | | |  | |

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| **DavidStnMen**  Posted on 2010-04-04 | **Superb**  911 came out this past week and did a superb job on my yard - it was much better than i could have done on my own. the crew was fast and efficient. |  |  |
| **Replied on 2010-04-04**  David StnMen, thank you for rating our services. We look forward to meeting your outdoor needs this year! Moses & the Crew | | |  |

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| **ajay abraham**  Posted on 2010-04-03 | **Professional reasonably priced dependable**  Moses inspires confidence from the moment you call him, great communication, competitive rates & excellent service are what sets them apart. Highly recommend his services |  |  |
| **Replied on 2010-04-04**  Ajay, thank you for taking the time to rate our service. It is a pleasure to hear that we are on the right track to meet the needs of our clients. Enjoy the warm days that lie ahead! Moses & the Crew | | |  |

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| **tgibson1**  Posted on 2010-03-26 | **great service for your money**  911 lawn service worked next door, but never solicited my business until I saw the great job, they were doing next door. No heavy sales pitch once I approached them. the service offered in the estimate was what I got and some. Very courteous, friendly. |  |  |
| **Replied on 2010-03-27**  Tgibson1, thank you for sharing your comments with future clients. It is not our policy to solicit business when we are servicing a client's yard. We allow our service to market the value of the company and attract new clients. I am glad to hear that you were able to speak with the supervisor regarding your outdoor needs. We appreciate your business! Moses & the Crew | | |  |

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| **mikeford**  Posted on 2010-03-21 | **Great Job**  They did a great job on my back yard. Professional and on time! very happy with the results. Use them! |  |  |
| **Replied on 2010-03-21**  Mikeford, we appreciate your kind words. I wish you much joy in your back yard. Moses & the Crew | | |  |

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| **JGoose76**  Posted on 2010-02-17 | **Great Lawn Service**  Moses is very reliable and provides high quality service at a great price. My wife and I hired 911 Lawn services to do some lawn clean up and general maintenance. They were on time, finished the work quickly and charged us a very fair price. He always leaves our yard looking great! |  |  |
| **Replied on 2010-02-17**  JGoose76, thank you for commenting on our service. We are delighted to hear that your outdoor needs were met. Keep us in mind for your next outdoor project! Moses & the Crew | | |  |

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| **PJinATL**  Posted on 2010-01-10 | **We were very impressed with 911**  We were looking for a lawn care company in Dunwoody. Moses called right back. He said he could come to my house on Sunday at 12 and he did. He asked questions and sent me a statement that same afternoon. The crew came a few days later and did a great job. They also did the gutters. The other lawn care companies called to say they did not do Dunwoody or did not return a call for days. We look forward to Moses and his crew this Spring! |  |  |
| **Replied on 2010-01-11**  PJinATL, thank you for taking the time to comment on our service. We find much success in "just" responding to a prospect’s need. Anytime a call or email is received, our protocol is to at least respond. You'll find this to be our level of service year-round. I'm hopeful that a future client will find great value in your comments and be able to decide for 911 Lawn Service. Your patronage is appreciated. Warmer days are ahead! Moses & the Crew | | |  |

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| **adrenelinesurge**  Posted on 2010-01-05 | **Best in North Georgia**  If you're a perfectionist like me, 911 Lawn Services is too. The owner, Moses, combines diligent, high-touch customer service with the reliable job/project competence of his crews... this defines 911 Lawn Services' professionalism. Fairly priced too! The experience of using 911 Lawn Services is everything it should be: beyond your expectations. |  |  |
| **Replied on 2010-01-05**  Adrenelinesurge, thank you for the kind remarks. I am glad to hear that we met your needs. We achieve results like this because each crew member is trained to always keep the client first. While we are not the lowest priced provider, most of our clients express similar comments for our service. Again, we appreciate you taking the time to rate our service. I'm sure our next client will find it helpful. Moses & the Crew | | |  |

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| **sab3906**  Posted on 2010-01-04 | **My Lawn Service for Life!!!**  I cannot even begin to say how wonderful 911 lawn service was from the very beginning. I had contacted 911 around 10:30 one morning, at first through email, and was surprised at the quick response from Mr. Moses. I told him what I wanted and what I was looking for and by 1:30 pm we had communicated 3 times, he had gone over to my house and assessed the yard, sent a very professional statement with a very reasonable quote and told me his crew could come the next day. The next day came the crew was there when they said they would be there and 3 hours later I could not believe I was looking at the same yard!! It was clean, trimmed, edged and just beautiful. By the next day I had another statement from Mr. Moses showing the service that was performed and how I had paid. I will shout 911 Lawn Service from the roof tops at how professional, reasonable and wonderful they are. It is so wonderful to see that professional, work ethic conscious people still exist. Thank you, Mr. Moses, for the pride you take in your business. |  |  |
| **Replied on 2010-01-25**  sab3906, thank you for rating our services. We are grateful for the jobs that come in during the winter months since it's the slowest time of our season. We are one of few lawn providers that even work during the winter months. I hope you enjoy your new look and we look forward to hearing from you again. Moses & the Crew | | |  |

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| **jmehta**  Posted on 2009-10-03 | | **They do it right.**  Moses and his crews do a great job. We are so pleased with the quality and value. On a side note, for the city to pick up the pile of brush on the street, it needed to be cut down. They returned the next day to make sure everything was in order. We will call them again when we need more work done. | |  |  |
| **Replied on 2009-10-04**  Jmehta thank you for taking the time to rate our services. We have achieved much success by attending to the needs of each client. I'm glad to hear that you were satisfied. Enjoy your Autumn! Moses & the Crew | | | | |  |
| **Cooper3**  Posted on 2009-09-27 | **Simply the Best!!!!!**  We have been a customer for a few months now and we couldn't be more satisfied with the service that Mr. Moses and the crew provide. They ALWAYS work hard and diligently to get the job done. I highly recommend Mr. Moses and the Crew to my family and friends. Keep up the good work!!!!!! | |  |  | |
| **Replied on 2009-09-28**  Cooper3 thank you for the kind words. We appreciate your trust in our service to recommend family and friends. Enjoy the cool temps that are ahead! Moses & the Crew | | | |  | |

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| **DrewWest**  Posted on 2009-09-14 | **Simply the Best**  After coming to my house, Moses had the 2 estimates I requested before the end of day. Both were right around what I expected. The following day his crew arrived to mow and trim the bushes. They turned my yard from just ok into one of the best in the neighborhood. Great customer service. I would recommend 911 Lawn Service to everyone. |  |  |
| **Replied on 2009-09-14**  Drew, thank you for rating our services. We appreciate the opportunity to earn your continued patronage. Welcome to the 911 Lawn Service family. Moses & the Crew | | |  |

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| **Phil\_B**  Posted on 2009-09-03 | **Very Professional Operation!**  Moses provided me with a detailed quote for lawn/landscaping services within 24 hours of my initial contact with his company. The quote was detailed and fair in price. His crew arrived as scheduled and completed every task at a quality level that was higher than my initial expectations. Their attention to detail is very much appreciated. |  |  |
| **Replied on 2009-09-03**  Phil\_B, thank you for rating our services. I'm glad to hear that we met your satisfaction and I look forward to working with you again. Moses & the Crew | | |  |

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| **agata\_r**  Posted on 2009-07-16 | **Thank goodness I found Moses!!**  I contacted 911 Lawn Care after one landscaping company (highly rated on Kudzu, I might add) stopped returning my phone calls and a few others refused to even consider the a smaller-scale landscaping job that was my front yard. Moses not only responded to my inquiry within hours, but he was at my house the next day to talk about the yard. He gave me great suggestions for what I could do with the yard, and by the following day he had emailed me a pdf with pictures of shrubs I could consider, as well as an estimate that was more than fair and reasonable. He was very prompt and patient in responding to numerous emails as I was deciding which shrubs to purchase and in what quantity, and when it came time so schedule a day for the project, he had a crew at my house on just a few days’ notice. The five man crew did an amazing job – in just three hours they removed a huge number of old bushes, re-graded the soil beds, planted new bushes, spread pine straw around, and did such a thorough job cleaning up all soil and plant debris that a passerby never would have guessed the major sawing and digging that had just gone on. My front yard looks wonderful, I smile every time I come home, and I owe it all to Moses and his crew. I will most definitely be calling 911 Lawn Care for any future landscaping projects. Thank you!!! |  |  |
| **Replied on 2009-07-16**  Agata\_r, we appreciate the kind words and thank you for choosing 911 Lawn Service. Your search for a reputable provider shows there's still room for improvement in our industry. I'm glad to hear that you continued looking and found us. The goal of each estimate is to give the customer a sense of direction based on their likes and dislikes. The crew follows the same pattern while performing the job. The result should be a satisfied customer. The lesson learned is that size doesn't matter. Our attention to details and our customer relationships help set us apart from the competition. I handle phone calls and emails and still work with the crew from time to time. Again, thank you for choosing 911 Lawn Service and keep smiling! Moses & the Crew | | |  |

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| **terrishaw**  Posted on 2009-07-08 | **GOOD OLD-FASHIONED CUSTOMER SERVICE**  My husband had been speaking with Mr. Moses for maybe a year about our lawn; Mr. Moses would give him tips about maintaining our lawn but since we have a teenage son, it was his job to cut the grass and edge our yard. as fate would have it, our son "mysteriously" damaged our lawn mower, and of course it rained so our lawn looked like a horrible jungle bless Mr. Moses, his crew arrived and transformed our yard. . . They cut around the house and edged, did the hedges, edged around my trees . . . IT JUST LOOKS GREAT! Mr. Moses, thank you and your group for a WONDERFUL JOB!! I wish I could fire my son. . . We will be calling you again. |  |  |
| **Replied on 2009-07-09**  Terri, thank you for such kind words. This review is pleasant surprise for my 50th birthday today. Enjoy your lawn and don't fire your son! Moses and the Crew | | |  |

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| **KJRAND**  Posted on 2009-07-02 | **Second to None**  My experience with 911 has made me a customer for life--as long as I'm in the Atlanta area, they're my "go-to" company for any and all landscaping services. From the first time I spoke with Moses, I knew he was a man of his word, as he provided a detailed (and fair) estimate for new fescue sod, a flagstone path, stone border and rose bushes for my backyard within 24 hours, as promised. The entire project was completed in a perfect manner and my yard was transformed into something I'm proud to show off, within one day! I trusted Moses' recommendations and was not disappointed. 911 is a business led by a man of integrity, which is evident by the outstanding customer care Moses and his team provide. I spend time in my backyard daily now. If you are sitting on the fence, get off it and have Moses and his team transform your yard into a showplace. And their customer service doesn't end the moment you pay in full as is the case w/so many other companies. When I had a follow-up question about maintenance/care a few months later, Moses responded promptly and thoroughly. He’s really a rare find in this day and age of business owners who don't understand the importance of communication (not only during but after the sale), reliability and integrity. I recommend 911 to EVERYONE.... K. Randolph |  |  |
| **Replied on 2009-07-03**  K. Randolph, thank you for taking the time to comment on our services. It speaks to the heart of what we strive for each day. It's "heart" work that separates 911 from the rest. Enjoy your back yard! Moses & the Crew | | |  |

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| **dcarlo71**  Posted on 2009-06-14 | **Reasonable and Impressive**  Moses and his crews are hard working professionals that can transform your lawn from near death to vibrant life in a matter of hours. Not only is their work impressive, Moses is a man of his word. If he says he is going to show up he does. That goes a very long way in my book with respect to any contractor. We hope to have a long relationship with Moses and his company. |  |  |
| **Replied on 2009-06-14**  Dcarlo7, thank you for sharing your review with the Kudzu family. As a small business owner, you must find a leading edge. We feel that simply showing up as requested, puts us ahead of the pack. Next, meeting the client's expectations is just as important. I'm glad to hear that we met your expectations. Enjoy your new outdoor space! Moses & the Crew | | |  |

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| **Raffanels**  Posted on 2009-06-04 | **Hard workers transform yards!**  Moses and his crew are polite, professional and experts at rescuing yards. Our front yard looks better than it has in years! Thanks guys! |  |  |
| **Replied on 2009-06-05**  Raffanels, thank you for commenting on our services. WE strive to up hold the character traits you have mentioned in your review. This really sets us apart from most lawn care providers. I appreciate you finding value in our company. Enjoy your summer! Moses & the Crew | | |  |

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| **rscottspencer**  Posted on 2009-05-26 | **Straight Shooter - Commitment to Excellence**  More of the same as the review writers below. Moses does excellent work at a reasonable price and doesn't use non-transparent or sketchy pricing taxes. After seeing what he has done for my yard, I will be using his team for monthly upkeep. Moses is a real professional and man of high character. |  |  |
| **Replied on 2009-05-27**  RScott, thank you for taking time out of your schedule to comment on our services. Your comments speak to the model we operate under - Keep It Simple. We market our services in a way that a Lay Person can understand exactly what their buying. It's the "Ah Ha" moments that are priceless. Enjoy your summer! Moses & the Crew | | |  |

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| **Decatur88**  Posted on 2009-05-25 | **Excellent work**  I 100% recommend 911 to anyone needing lawn maintenance. We just moved into a rental house, and part of the yard was badly overgrown (waist high in cane, weeds, and vines). We emailed through Kudzu, and Moses responded within an hour or two. He came to our house the next day (a Sunday), and provided us with an estimate. We accepted, and he had a crew out the next day (Memorial Day). They did an excellent and thorough job. They handled the overgrowth, and still attended to details. The crew was considerate, polite, and very hard working. The price was wholly reasonable. I would recommend to anyone. A plus on customer service and quality of work. | | |  |  |
| **Replied on 2009-05-26**  Decatur88, we appreciate your willingness to rate our service. Your comments attest to the difference we work daily to implement. Enjoy your new home! | | | | |  |
| **Georgia2009**  Posted on 2009-05-23 | | **Best Landscape Company Around!!!**  Moses was prompt in responding to our landscape needs, he arrived on time to give us a quote, his crew arrived on time and they were very professional. Our yard has never looked better and we are very pleased. We will definitely use 911 Landscape again and I would highly recommend them to anyone needing a landscape overhaul. |  |  | |
| **Replied on 2009-05-23**  Georgia2009, thank you for taking the time to comment on our services. As stated in many of our reviews, simply showing up as expected is only common courtesy. Once selected as the company to meet a client's outdoor needs, we still must show up as expected and perform in a professional manner. I must say that my crew is handpicked, and each understands the importance of upholding the company's integrity. It was a pleasure working with you and we look forward to any referrals you send our way. Moses & the Crew | | | |  | |

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| **asampson97**  Posted on 2009-05-09 | **THANK YOU**  We've been a customer of theirs for years now and they have always done a fantastic job! Moses and his crew work very hard and always do it right. My lawn is beautiful thanks to them! THANK YOU! |  |  |
| **Replied on 2009-05-09**  Asampson97, thank you for your continued support of our services. It's always a pleasure to begin the season with an established client base. Your comments will help prospects choose 911 Lawn Service for their outdoor needs. We appreciate your return! Moses & the Crew | | |  |

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| **surveng**  Posted on 2009-04-06 | **Best Lawn Service Available - Hands Down**  Moses and his crew are extremely professional in their work ethic. Moses met me on site explained what he was going to do for me and kept me abreast of when he was going to be there. I am appreciative of the wonderful job they performed and thankful I found such a reputable man and service in this day of fly by night characters. I would highly recommend Moses and his men anytime. 5 STARS ALL THE WAY... THANK YOU MOSES |  |  |
| **Replied on 2009-04-08**  Surveng, thank you for taking the time to comment on our services. I hope future readers find your review helpful when they compare us to other providers. It's word of mouth that keeps us in business and a satisfied customer gives us the added assurance to keep the doors open. Enjoy your Spring, Moses & the Crew | | |  |

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| **mastls1128**  Posted on 2009-03-30 | **A Landscaping SWAT Team!**  In 35 min a crew of 6 sculpted my lawn (~1/3 acre) with a level of precision, efficiency, attention to detail, and synergy I've only seen with military and law enforcement special forces. They were 6 individual parts operating as one machine with little to no verbal communication between them. Very impressive! |  |  |
| **Replied on 2009-03-30**  MASTLS1128 this is really a surprise. It is good to know that our integrity is valued. I wish you much success with your lawn this season. If you need us in the future, please let me know. Moses & the Crew | | |  |

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| **slavaletov**  Posted on 2009-03-26 | **Not a great service**  Never used them |  |  |
| **Replied on 2009-03-30**  Slavatov thank you for the review. We look forward to working with you again on an outdoor project. Moses & the Crew | |  |

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| **tomhewwim**  Posted on 2009-02-08 | **Hard Working and Dependable**  Moses' crew comes out in force and does excellent work. They are dependable, fast, efficient, reasonable and they take pride in their work. It is a pleasure to have them taking care of our yard. |  |  |
| **Replied on 2009-02-09**  Thank you for taking the time to comment on our service. We take pride in meeting the client's needs in a quick and expedient manner. I look forward to hearing from in the near future. Moses & the Crew | | |  |

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| **Streat**  Posted on 2009-01-30 | **Excellent service**  This was our first lawn service company after looking around and reading reviews, etc. I wanted my lawn work performed correctly the first time without having a return visit necessary. 911 did an excellent job on my lawn cleanup and scrub removal request. I will use them again and highly recommend this lawn service. If you are looking for a lawn service that will meet or exceed your expectations, this is it! |  |  | |
| **Replied on 2009-01-30**  Streat, thank you for accepting our proposal over many others that you may have considered. It is our desire to complete a job correctly the first time and eliminate rework for the customer and the crew. This is not always evident when you are looking for a lawn service provider. I hope the reviews and the service performed today provided a high level of confidence in our company. I look forward to working with you again. Moses & the Crew | |  | |

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| **Penn!!!**  Posted on 2008-12-15 | **A real winner!**  Service, quality, communications, everything, was top notch. The price was reasonable for the quantity and quality of the work. The bush trimming was exceptionally done, more than I expected. The follow-up visit was equally well performed. |  |  |
| **Replied on 2008-12-16**  Penn, thank you for your kind words. We appreciate your comments regarding all that we do to make this a reputable business. Have a great holiday season! | | |  |

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| **Cathal**  Posted on 2008-09-26 | **Moses and his men: The Miracle Workers**  I had an urgent need for lawn resurrection. 911 came to the rescue. Fast service, reasonable pricing and a result that already has my neighbors asking for the name of the company. 5 Stars is \*\*\*NOT\*\*\* enough praise! |  |  |
| **Replied on 2008-09-27**  Cathal, we appreciate the kind words. Our team is comprised of a few good men who understand the value of meeting the client's need. While we've gone through many crew members who just don't work out, I'm proud to have this crew. I visit the job sites periodically to oversee the results and with this crew I don't have to worry about their performance. It's also a "good thing" to have my son as the lead supervisor. I'll notify the crew of your praise. Have a great Autumn! Moses & the Crew | | |  |

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| **jgr1978**  Posted on 2008-09-24 | **great service, fair price**  My yard was left in a big mess by the previous homeowners, with crabgrass and weeds all over. Moses and his crew did a great job cleaning it up, trimming overgrown trees, and making sure the job gets done to my satisfaction. Highly Recommended!! | | |  |  |
| **Replied on 2008-09-24**  JGR1978, we appreciate your review. I'm glad to see that we completed your outdoor project with much satisfaction. I wish you much success with your new home. Thank you from Moses & the Crew! | | | | |  |
| **YourNameHere**  Posted on 2008-09-23 | | **There when you need 'em!**  I have used 911 on occasion over the years, always with consistent great results for a fair price. I typically maintain our yard to save $$, but occasionally I need someone to come in and take care of it for me. I've come to rely on 911 for this. I called Moses this Sunday after my mower broke. He checked out the size of the job and emailed me a quote on Monday. The job was done by Tuesday lunchtime. I had similar results when I was out for an injury recently. The lawn always looks nice, and they are pretty meticulous. Thanks guys! |  | |  |
| **Replied on 2008-09-23**  YourNameHere, thank you for posting a review. We have learned to be flexible with our clients who take on their yard themselves and occasionally need the help of a lawn service crew. With the cost of everything going up, we're thankful for the customers who have kept us going this season. We look forward to hearing from you again! Moses & the Crew | | | | |  |

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| **slotqn**  Posted on 2008-08-16 | **Wow - I do have a yard under all those leaves....**  I was starting to question whether there was a yard under all of those leaves, but Moses and the crew made my yard a beautiful place again. Thank you for doing a fantastic job as always - Always superior service for a superior value. Thanks again to Moses and the crew...Will be calling again soon for more services. Thanks |  |  |
| **Replied on 2008-08-16**  Slotqn, as a token of our appreciation for the 100th review, you are the winner of a $100 off your next service. We are grateful for such an accomplishment on behalf of our clientele. The century mark calls for a celebration and this is our way of giving back to the customers. Enjoy your newly found yard and we look forward to hearing from you again! Thank you, 100 times! Moses & the Crew | | |  |

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| **atltom331**  Posted on 2008-08-13 | **Great job!**  I called 911 lawn service to clear out some beds in my front yard that I had let get out of control and were overrun with weeds. I also had them lay down some pine straw. The crew got the job done in a few hours and even worked through the rain. The beds now look a million times better. Thanks! I will definitely call 911 next time I need yard service. |  |  |
| **Replied on 2008-08-14**  Atltom331, thank you for the kind words. We appreciate the opportunity to meet your outdoor needs, even in the rain. When there's a job to be done, we find ways to make it happen. A completed job is our goal. Enjoy your lawn and we look forward to hearing from you again. Moses & the Crew | | |  |

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| **herekitty**  Posted on 2008-08-02 | **Consistently Excellent**  It's nice to see the same crew members again and again. That's something you don't see very often. I had asked that they complete my yard before 2 PM this past Saturday (8/9) as we had plans for company to come over that afternoon. They were at my home before 8 AM and did an excellent job. I never have to worry that they will not show up or do an excellent job. Finally...a company that's dependable and consistently does a great job. |  |  |
| **Replied on 2008-08-02**  Herekitty, thank you for posting a review. I'm glad to see that you find our timely responses helpful. From what I hear, most lawn companies don't even respond. This is just another competitive edge we are proud of. Thank you and enjoy the summer! Moses & the Crew | | |  |

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| **dhainag**  Posted on 2008-07-30 | **Job Well Done**  911 was recommended to me by one of my co-workers for a very long time. However, I never used them because my husband has always done a great job with the yard work. I decided it was time a give my husband a break and see what my co-worker's been raving about. I was very impressed with the work that they did. So much that I have decided to continue using 911 and give my husband a permanent break.!!!! Thank you very much 911. Job well done. My husband says thanks too:) |  |  |
| **Replied on 2008-07-31**  Dhainag, your response is well appreciated. It's our goal to provide a level of service that meets the needs of every customer. We know that each customer is unique in their own way. But as we strive to be a successful company, it requires a great effort on both parties to be sincere. I hope you and Mr. Dhainag can enjoy your summers, now that you have "time on your hands". Moses & the Crew | | |  |

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| **justwantgoodsvc**  Posted on 2008-07-30 | **I would not recommend 911 LS**  I contacted 911 LS after finding them on kudzu.com. Each time I spoke with the owner/head guy there, he sounded like he was driving in a tunnel, going 50 mph and when I told him I couldn't hear him because his window was down. I asked him for a quote for lawn service (just a 1-time service), which I received the next day. A few days later, I contacted 911 LS to confirm the quote was still valid and what all was included. His team serviced my yard that day but to my dismay, when I came home, the lawn had tracks in it from whatever equipment they used, the bushes they trimmed at the front of the house were not trimmed on the back of the bush, so the branches were touching the house and the yard waste was left behind. Not only did they not take the yard waste with them like our previous lawn service companies had (they were unavailable this time), but they tried to charge us for the bags at $2 a pop!! We would not recommend 911 LS. |  |  |
| **Replied on 2008-07-30**  Justwantgoodsvc, Thank you for your comments. With each response, we are able to gauge our success as a business and we take them to heart. I am one of the few owners that still work along with the crew. This is the reason I ask clients to email their information when I receive calls. It’s our goal to respond to each call, even when driving or working with the crew. You received the quote by email and within the estimate; we highlight the charge of $2.00 per lawn bag, if provided by the company. Clients have the option to provide the bags, if they don’t want to pay for them. Once the service was completed, you received a statement that identified the bags used and we offered you the option to replace them. We went over this on the phone, before the service was performed and you were clear about the fact that we would bag the debris and leave it at the curb for your local sanitation company. This is our standard procedure, unless clients want to pay a haul away charge. I was quite surprised to hear from you three days later, because initially you refused our proposal, after finding someone who could do the service for less. I think it’s important to note that we serviced your lawn, the same day that you called back. I hate that you feel mislead by the information provided. However, this could have easily been solved if the proposal had been read. I wish you much success with your former provider. Moses & the Crew. | | |  |

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| **cooper09**  Posted on 2008-07-16 | **Excellent Lawn Service**  911 Lawn service came and landscaped our yard. It is by far the best lawn service we have had. Our neighbors are raving about our yard. They laid pine straw, trimmed bushes, cut the lawn and much more. It look fabulous!!!!!! We will use them from now on every time!!!! |  |  |
| **Replied on 2008-07-17**  Cooper09, thank you for the review. It's good to know that we can count on your patronage going forward. Enjoy your landscape this summer! | | |  |

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| **NAPACASTRO**  Posted on 2008-07-15 | **!!!AWESOME JOB!!!**  Will recommend 100% My Backyard was a total mess until hire 911 lawn services. Very happy with the job, fast, and very cheap for such a good job. All I have to say is Thank You !! |  |  |
| **Replied on 2008-07-16**  NAPACASTRO, thank you for choosing 911 Lawn Service and for making a review. It is our goal to provide a quality job for a comparable price. Every job has its own price and we must deliver a quality service to keep our customers satisfied. Moses & the Crew | | |  |

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| **hotlantayanks**  Posted on 2008-07-14 | **Great Work Ethic**  Moses son and crew came to clean up our terribly cluttered back yard a week ago. They were more than prompt and arrived ahead of schedule and Immediately started working. Their work ethic is great, and they rarely took a break. The trimmers were buzzing for hours on end and it was a very hot and humid day. They cleaned up 15 years of fallen branches, trees, lumber, ivy and weeds in one day. It is so refreshing to see a nice clutter-free yard. Well use you again next year for a yearly yard clean-up and other things! |  |  |
| **Replied on 2008-07-14**  Hotlantayanks, thank you for your review. We look forward to helping homeowners take back their yards. Years of disposal on the yard gradually over takes the area and becomes an eyesore. Maintaining curb appeal is priceless. I'm glad we were able to assist you in this outdoor project. Enjoy your yard this summer. Moses & the Crew | | |  |

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| **sem99mi**  Posted on 2008-07-08 | **Take Advantage Today**  Specializing in commercial and residential lawn services, 911 Lawn Services caters to their customer’s needs. Luckily, I am one of those customers. Because of 911 Lawn Services my lawn looks like an amazing cottage of Norcross, compared to four months ago it looked like a wild forest! Not only did 911 Lawn Services remove the unnecessary grass and shrubs, but they also removed the excessive worries of the costs. The owner, Moses, gave me an excellent price in comparison to other lawn services. “He left my lawn and wallet both green!” Besides keeping the costs and grass low, the customer service is on the up and up! The employees of 911 Lawn Services are adequately trained, punctual, and courteous. In addition to lawn services offered, they offer other services they can provide – they are resourceful. 911 Lawn Services takes care of you and your lawn. I highly recommend anyone with a lawn to take advantage of this service today. Mattii 40 | | |  |  |
| **Replied on 2008-07-09**  Mattii 40, thank you for taking the time to post a review of our service. It is our responsibility to see that each client is satisfied with the job performed. Comparable pricing, timely responses and a courteous staff are the major components that we stand by. However, we must produce the result, which is a lawn that has increased curb appeal. 99% of the customers who accept our proposal are genuinely satisfied with the work performed. As future clients read through the reviews, I’m hopeful they will see us as a company that performs highly when given the chance. Enjoy your yard this summer! Moses & the Crew | | | | |  |
| **newdayatl**  Posted on 2008-06-17 | | **Outrageous quote**  Disclaimer: we didn't use 911, but we did get a quote. They came out to do a quote but didn't bother to come talk to us even though we were at the property. Bottom line, they quoted $6,850 for a 5000 sq ft sod job. Another installer is estimating around $2,000. If you want his name, just ask me. They wanted $2,500 just to do 'General Maintenance Service' on the ground, even though it was graded a month ago. They wanted $2,400 for 12 pallets of Zoysia, which we didn't ask for. They wanted $1,800 for top soil, even though we just had top soil put on a month ago. Yes, I understand some ground work needs to be done, but c'mon.. Didn't know what we wanted? Perhaps, but that's what happens when you get when you won't discuss the job on the phone (he insists on receiving an email request) and then when you get there you don't actually talk to the customer. I'm just putting this out here because based on these reviews you'd think this guy was some type of lawn god who works for cheap. If Kudzu is really about getting information out, they will allow this post to stay on, as it's clear that I didn't use the service, but I sure got quoted |  |  | |
| **Replied on 2008-06-17**  Newdayatl,thank you for expressing your concerns with the quote as provided. You mention a number of things that should be addressed. We always ask clients to provide their information by email, so that we will have a written authorization to provide service. Your request came in at 1pm and I was at the property by 2pm; estimate received by 4pm. It is our procedure to leave a business card in the mailbox and knock at the door several times before proceeding to gather information. Since no one came to the door, I walked the property to determine the need. You requested 5000 sq.ft. of sod and based upon my observation, there are many tasks required to get the yard in a decent state. Removal of the existing turf, leveling and amending the soil is required before laying the sod. There are companies who will simply lay the sod on the existing ground without the steps mentioned. If this is done, the likelihood of your investment surviving is slim to none. We don’t lay sod in this manner. My suggestion is to make sure you are comparing the same level of service before assuming that we are trying to mislead you in your project. This is an estimate and if there were things noted that you did not feel necessary, you have the right to state your preference. We recommended zoysia sod due to the sun exposure of your yard. The average pallet yields anywhere from 450-500 sq. ft. of coverage. Simple math suggests at least 11 pallets, and you need an extra pallet to cover irregular cuts/shapes. The cost of this job is in the material, a fixed cost that is bared by the client. No, we are not lawn Gods and would never proclaim to be one, but it is important for our clients to understand that this is a business and not a hobby. We chose to perform at a level higher than most in the lawn service industry. This really separates us from the average provider and the reviews of most of our clients speak highly of our performance. Again, I wish you much success in your sod project. Moses & the Crew | | | |  | |

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| **RIFFY1**  Posted on 2008-06-08 | **extremely impressed**  hired mr moses back in april. his son joe and crew came to my stone mountain home and did an AMAZING job. my lawn and yard never looked better. i will use them exclusively from now on. very fairly priced, efficient, professional, and very pleasant to deal with. thank you mr moses,joe and crew.you guys are the best!!!! |  |  |
| **Replied on 2008-06-08**  RIFFY1, thank you for expressing your delight with our services. We look forward to a new client relationship. Enjoy your AMAZING yard and have a safe and happy summer. | | |  |

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| **three333**  Posted on 2008-06-07 | **These guys are HONEST, real honest**  This is my 2nd review for 911 Lawn Service. I've been using them for a few weeks and am VERY satisfied with their amazing service, but with that said what happened this morning is the icing on the cake. My twenty something GT son left his very expensive lap top in a neoprene case outside last night on the hood of his truck not even zipped up. It's about to rain and they’re just finishing up our yard and I get a knock on the door. It was one of Moses crew handing me my son's laptop stating they noticed it and it was about to rain. If this doesn't prove the kind of people, your hiring then nothing will. There are still honest people out there, and I just realized I have a great crew of them working on my yard every other weekend. Thank you, Moses, for hiring people with integrity, God Bless you & your crew. Steph in Suwanee GA. |  |  |
| **Replied on 2008-06-07**  Suwanee Steph, thank you for taking the time to comment on our service. Giving us a try is all we ask. Once we have an opportunity to perform, it's our job to see that the client is satisfied. There are many companies in this industry. Thank you for choosing 911 Lawn Services! Moses & the Crew | | |  |

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| **noles98**  Posted on 2008-06-04 | **Look No Further**  Hired these guys to install 80 feet of brick scallop border, clean up my flower beds, and install pine bark nuggets and pine straw. Not only did they show up 15 minutes early, but they worked efficiently, cleaned up, and finished the job quickly; and all at a reasonable price. I've been let down by contractors in the past, and I'm a skeptic in general, but these guys restored my faith in the service industry and met all expectations! Seriously, look no further! |  |  |
| **Replied on 2008-06-05**  Noles98, thank you for your continued confidence in the lawn service industry. We strive to set ourselves apart from the average company by performing in a timely manner, at a price comparable to the level of work requested. This simple business principle begins with a commitment to deliver. Enjoy your new curb appeal and don't hesitate to contact us in the future! Moses and the Crew | | |  |

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| **AUalm99**  Posted on 2008-05-30 | **We love our new Sod**  Moses and the crew recently installed zoysia sod in our front yard and we are very pleased with it. We had a small hiccup with the amount of sod ordered, but Moses went out of his way to make sure we were completely satisfied. I've already recommended 911 to friends who have commented how great our lawn looks. |  |  |
| **Replied on 2008-05-30**  Thank you for taking the time to provide a review of our services. I'm glad to see that the lawn is doing well. I must express my sincere apologizes for the miscalculation. The pallets were not 500 sq ft each, as standard. However, we felt it was our responsibility to complete the job to your satisfaction. We learned a lot from this job and appreciate your willingness to work with us. WE value your enthusiasm to recommend our services. Moses & the Crew | | |  |

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| **greg0518**  Posted on 2008-05-28 | **Great Work!**  I have used and continue to use 911 Lawn Services for our subdivision's landscaping and my personal landscaping. I have also used them to plant trees. The work is great, on time, and priced fairly. Additionally, the communication is excellent. I am always kept up to date on the status of projects. I highly recommend 911 Lawn Services! |  |  |
| **Replied on 2008-05-28**  Greg, thank you for your continued support of our business. We take great pride in servicing the community's needs and any other projects you may have. We distinguish ourselves by keeping the client informed of every stage of their project, even when delays are out of our control. Your willingness to recommend our service is greatly appreciated. Moses & the Crew | | |  |

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| **Lucido68**  Posted on 2008-05-27 | **Superb Service**  They have done great work cutting the grass for the last year. They just did a great job reconstituting the flower beds in front. They provide great service at a great price. |  |  |
| **Replied on 2008-05-28**  Lucido68, thank you for providing a review of our service. It's pleasing to get a review that acknowledges the job performed on a regular basis. Usually, reviews come from major jobs and we appreciate them. But it helps a potential client to see that we perform just as well on our bi-weekly services. We will keep our eyes on the new flower beds. Moses & the Crew | | |  |

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| **allison4**  Posted on 2008-05-15 | **Amazing work!**  I've had them come out twice because they do such great work! They gave the front yard curb appeal for the sale of our home. And I had them come back out to clean up the backyard. They are quick and courteous and very inexpensive for the wonderful work they provide! I'll definitely call them again! |  |  |
| **Replied on 2008-05-28**  Allison4, let me apologize for the delay in responding to your review, due to technical difficulties on Kudzu’s behalf. We received the notice on May 27th. Thank you for your continued patronage. I wish you much success in the sale of your home. I'm glad that we can be a part of the success. Enjoy your summer! Moses & the Crew | | |  |

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| **alecia**  Posted on 2008-05-06 | **Nice work!**  These guys did not disappoint! The reviews are accurate. In fact, I was so happy with their work, I am having them come back out today and have recommended them to a friend. |  |  |
| **Replied on 2008-05-06**  Alecia, thank you for rating our service. With 84 reviews and an average rating of 5 Stars, we are honored to hear that you are also pleased with the level of service provided. We look forward to many returns! Enjoy the lawns! Moses & the Crew | | |  |

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| **TigerBenny**  Posted on 2008-04-29 | | **WOW**  So, I thought to myself after reading all the reviews on 911 Lawn Service... these guys can't be this good, but I will try them out. I had a big job and decided there was no way I could do it myself. By the way, Moses did not request I write a review or even bring it up to me. My yard looked like a war zone after having to cut down three trees and having septic lines repaired. Much to my pleasant surprise these guys ARE that good!! Great to work with and Moses ALWAYS does what he says he will do! Very responsive, professional and knowledgeable. My yard looks awesome and I highly recommend this company to anyone in need of landscaping. | |  |  |
| **Replied on 2008-04-29**  Tiger Benny, thank you for acknowledging the job performed so far. We don't look at service as just being part of our job, service is a part of our soul. A "WOW" report affirms the characteristics that I require from the crew. If we correct something that was not done or uncover a need and fill it before being asked, all of this leads to a "WOW". These are the simple things that keep us in business. Enjoy your new landscape and have a great summer! | | | | |  |
| **Gpage2**  Posted on 2008-04-24 | **excellent service**  This is my 3rd year using Moses and his crew. Once again, I am very satisfied with the service. The crew are fast, thorough polite and reasonably priced. Thank you, Moses and crew! | |  |  | |
| **Replied on 2008-04-25**  Gpage2, thank you for rating our services. As a new customer, I appreciate your patronage and look forward to working with you again. Moses & the Crew | | | |  | |

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| **big\_yong**  Posted on 2008-04-19 | **Totally satisfied by their fantastic service!**  My yard was getting out of control, so I started looking for a landscape service. After looking around I have run into 911 Lawn services while browsing the web. The abundance of great reviews they have received was impressive enough for me to give them a call. From then rest is history. He came out for the estimate and gave more than reasonable quote. Him and his crew came to my house on time on schedule and completely transformed my yard. Moses promptly answered any questions I had and gave me suggestions and advices. Either Moses or his son Abou was on the job at all time managing their employees. My lawn looks so great now, even my neighbors are coming by to tell me how great my yard looks. Moses and his crew are honest, courteous and hard-working professionals. I am very pleased with them, so I am planning to contact Moses for all future services on my yard. |  |  |
| **Replied on 2008-04-20**  Big Yong, thank you for taking the time to express your satisfaction with our services. It's always good to hear that our work ethics are acceptable and pleasing. We are glad to see that the technology of today provides our industry with greater exposure. While word of mouth has been the most effective means of promoting the lawn service industry, 99.9% of our clients use these ratings to choose us. Because of this, we must live up to a higher standard than the average lawn service provider. These reviews are worth more than money. They will stay with us for years to come. Therefore, delivering a final product that says "WOW" is our goal. Employees must always be willing to go the extra mile. As a business owner, I am constantly challenging my sons to always live up to these standards. Thank you for acknowledging Abou's success in this area. As the team succeeds, so will the business. It has been a pleasure working with you on your outdoor project. | | |  |

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| **Allen\_GA**  Posted on 2008-04-16 | **Great Service**  I learned of this company through Kudzu and after reading all the positive reviews I decided to give them a call. I am glad that I did. Moses is highly responsive-especially via email which is how I tend to communicate while on the run. These gentlemen really did an excellent job. It looks like a different house (now that I have "curb appeal"). I will be contacting them again... |  |  |
| **Replied on 2008-04-17**  Allen\_GA, we appreciate your comments. I'm glad to hear that you are excited about the new look. Don't hesitate to contact us in the future for your outdoor needs. Moses & the Crew | | |  |

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| **ALTerry**  Posted on 2008-04-07 | **Very Well Done!**  My husband and I couldn't be happier with the work that 911 Lawn Services did for our front and back yard. They had a pretty big job in front of them and they tackled it beautifully. They really did a great job cleaning out the flowerbeds and removing the leaves that had piled up over the winter. I highly recommend this company and will be calling on them again! |  |  |
| **Replied on 2008-04-07**  ALTerry, thank you for expressing your approval of our service and your willingness to recommend our company. I'm glad that we were able to accommodate your outdoor needs. Don't hesitate to contact us soon. Moses & the Crew | | | [Edit Reply](https://register.kudzu.com/replyReview.do?external=false&merchantReviewID=374792) |

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| **MzScarlet**  Posted on 2008-04-03 | **Ditto on all the other excellent reviews!**  I hired Moses and his crew based on comments here on Kudzu, and I can only ditto the comments made already. I have used them several times now and will continue to do so. I have a very visible corner lot and all my neighbors have a lawn service, so I wanted my lawn to look as good (or better!) than theirs. Moses' crew is well on its way to making this happen. I love the fact that when I have a question, such as whether I should cover certain plants when we have an unexpected frost, Moses gets right back to me. We communicate mostly via email which is ideal for me since I am on my computer all day at work and quite a bit at home. Anyway, my yard looks the best it has ever looked, and it is still a work in progress! I am thrilled to have found this company! |  |  |
| **Replied on 2008-04-03**  MzScarlet, we appreciate the opportunity to work with you on your outdoor projects. While we know our clients are busy with the hustle and bustle of life, our goal is to ease that concern. Using emails effectively is one. Secondly, performing to the client's satisfaction is another. Thank you for helping future clients understand the value that we bring to the landscape industry. Kindly, Moses & the Crew! | | |  |

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| **momca2**  Posted on 2008-04-01 | **Fantastic!**  The service was impeccable, work done was excellent, will use 911 Lawn services again. They saved us so much time and energy. Moses and his crew finished the work in 7 hours that it would have taken us all summer to do. |  |  |
| **Replied on 2008-04-01**  Thank you for taking the time to rate our services. I hope that you find much joy this summer in your newly found lawn. Your patronage is appreciated. Moses & the Crew! | |  |

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| **kmmcnult**  Posted on 2008-03-19 | **A Credit to the Service Industry**  Moses is a credit to the service industry. If you need lawn service done, I would recommend him highly. He will be the first person I call when I need work done. |  |  |
| **Replied on 2008-03-20**  Kmmcnult, thank you for the review. We strive to provide service that exceeds the client's expectation. What we've learned is that being punctual, attentive and respectful to our clients, provides a competitive edge in the lawn service industry. Your acknowledgement is appreciated. Enjoy your lawn this growing season! | | |  |

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| **Rain79**  Posted on 2008-02-29 | **These guys are awesome!!!**  After a year of moving in, we had a huge job that needed to be done for our front and back yard. The crew showed up bright and early and did a phenomenal job! They went above and beyond- all for an excellent price. Very professional and courteous. I would totally recommend them to everyone. My husband thought about keeping up the yard ourselves after this, but he said we will definitely use them now for maintenance as well. |  |  |
| **Replied on 2008-02-29**  Rain79, we appreciate you taking the time to comment on our services. I'm glad we were able to meet your satisfaction in our first job and we look forward to a long growing season. Thank you for choosing 911 Lawn Services! | | |  |

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| **kal0622**  Posted on 2008-02-28 | **Great Service - polite and professional!!**  I contacted 911 Lawn Care to do a cleanup of my aunt's property and my property based on the great reviews I read here on Kudzu. They did not disappoint! Moses contacted me back promptly by email and set up times to come out and see our properties and give us a free estimate. He was very polite and professional and had the estimates back to us in the same day. Once we made our decision and let him know, his crew was out at my aunt's property around 7am the next morning for a huge cleanup job and completed hers by early afternoon and then came and did mine. They did a wonderful job on both! It was nice to come home and see the yard looking neat and tidy and my aunt was very pleased with the way her yard turned out as well. I would highly recommend them! |  |  |
| **Replied on 2008-02-28**  Kal0622, thank you for acknowledging the level of service we provided on your recent jobs. We are delighted to have you and your aunt as a new client, willing to recommend 911 Lawn Service. We thrive on being prompt in every aspect of our business. Our success in the lawn industry stems from this philosophy. Just as you were impressed by our reviews, we use them to encourage the crew to continuously perform at the highest-level day-in and day-out. I wish you and your aunt a prosperous growing season this year! Let's pray for more RAIN! | | |  |

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| **IrishColleen**  Posted on 2008-02-17 | | **Spring Clean**  911 Lawn Services did a GREAT job on my yard spring clean project - clean, tidy and no longer an embarrassment! Very professional and polite I'd highly recommend Moses and his crew. I can now smile pulling into my driveway - THANKS MOSES | |  |  |
| **Replied on 2008-02-27**  Irish Colleen thank you for your review. There have been some technical issues with Kudzu and we're just receiving your review. Please pardon the delay on our behalf. I hope that you've found new life in your yard and look forward to working with you again. 02/26/08 | | | | |  |
| **harper1**  Posted on 2008-02-10 | **Great Customer Service**  I was more than pleased with the work done on my yard. I was contacted promptly and given a very reasonable price for the excellent work that was done. I plan to continue to use them for my lawn care. | |  |  | |
| **Replied on 2008-02-11**  Harper1, thank you for taking the time to comment on services performed. I'm hopeful that we will have lush lawns to maintain this season. Your testimony of our service during the off season will help others make a decision to choose 911 Lawn Service. Thank you again! | | | |  | |

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| **JoshuaGrau**  Posted on 2008-02-10 | **Ready to hire you again!**  Moses and his crew did a remarkable job providing a much-needed cleanup of our property. Their work was most efficient and their professionalism equally impressive. We plan to use this company for a massive Spring landscaping project because of their thorough effort and feeling of pride in their work. Anyone who needs this kind of service will not need to look any further than 911 Lawn Services... Moses and his team are just that good! |  |  |
| **Replied on 2008-02-12**  Joshua, thank you for taking the time to comment on our service. We continue to provide a level of service uncommon in this industry. Most clients are pleased with the fact that we show up and perform as expected. With the industry facing a questionable future, we must continue to deliver quality service to those who choose 911 Lawn Services. We look forward to working with you soon! | | |  |

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| **WRAMCER**  Posted on 2007-11-26 | **Fantastic Service**  Moses and his crew took care of my front and back yard for a fall clean up. I was extremely impressed with Moses from the onset. He responded quickly to an email for an estimate. He came out in a day or two for a quote. Written quote followed that night. He was able to schedule me in around the holidays. His team did an excellent job and the property looked totally clean. I will be using them for a routine monthly service. Thank you Moses! |  |  |
| **Replied on 2007-11-26**  We appreciate your kind words and thank you for the review. It is our desire to respond to each request in a timely manner. Most clients find this appealing so that they can make a decision on their project and get the job done. I hope you continue to find our services pleasing and look forward to a strong business relationship. | | |  |

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| **joannpinder**  Posted on 2007-11-16 | **dependable!**  They were on time and made my yard look like new. I know when they are coming and love getting the bill by email. |  |  |
| **Replied on 2007-11-16**  Joann, thank you for rating our services. Comments like this mean so much to the prosperity of our business. We pride ourselves in delivering service at the highest level. This begins with timely notification of our arrival, two to three days, by way of our electronic post card. We are mindful of our customer’s time and work hard to keep our scheduled appointments. The same holds true when a job is completed. Each customer receives an electronic statement of services performed. It's our goal to service the lawn and meet your satisfaction. Once again, thank you! | | |  |

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| **DrJekyll**  Posted on 2007-11-06 | **Excellent**  I just had my second small clean-up job done by Moses and his crew. Just like the first time, they went above and beyond to do a great job. I really appreciate having someone local that provides excellent service and value. I won't be looking for any more lawn service providers - I've found mine! |  |  |
| **Replied on 2007-11-07**  Dr Jekyll, thank you for taking the time to post a review. It's comforting to know that we continue to meet your outdoor needs with great service and value. We appreciate your selection of 911 Lawn Services. Thank you! | | |  |

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| **Peter78**  Posted on 2007-10-25 | **Nice job!**  I would recommend them to friends and neighbors. Even removed trash from the yard. |  |  |
| **Replied on 2007-10-25**  Peter78, thank you for a vote of confidence in our abilities to meet the needs of your friends and neighbors. We appreciate your willingness to go back to Kudzu and post a review. Thank you! | | |  |

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| **jlz4444**  Posted on 2007-09-29 | **Make sure you are clear on the estimate**  I have used Moses in the past on an investment property and was very pleased with the job. So when my husband I needed some work done at our own home we immediately called on 911 Lawn Services again. We had a 50' x 30' foot area at the back of the yard that was overgrown with weeds and vines that we wanted cleared. My husband met with Moses for the estimate and asked for two quotes on 2 different levels of service. We decided to go with the higher one and have the material bagged, as the alternative of throwing it over the fence was probably illegal. Well when the job was done, the yard looked good. But when it came time to pay, Moses told my husband that the two quotes were a combo and not alternatives, so the job cost twice what we were expecting. Not a good surprise. I might call on them again but will be sure to have a very clear understanding on what the final price will be before hiring them to do the job. |  |  |
| **Replied on 2007-09-30**  Jlz4444, thank you for acknowledging the job performed by our crew. We have been called by many investors who understand the value of "curb appeal" and are willing to go the extra mile to stage a property. We look forward to working with you again. Thank you! | | |  |

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| **ERMDPM**  Posted on 2007-09-26 | **Excellent**  We have used 911 Lawn Services for several projects and have been happy with the work EVERY time. We highly recommend this company and will continue to use them in the future should the need arise. They are easy to work with, affordable, and do quality work. Thanks Moses! The Millers |  |  |
| **Replied on 2007-09-27**  Thank you for taking the time to review our service. We greatly appreciate the comments and will continue to strive for customer satisfaction. Once again, thank you! | | |  |

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| **mrmodo**  Posted on 2007-09-16 | **Superior Service**  911 Lawn Services has far exceeded our expectations in delivery of service and the quality of work done. Neighbors are amazed, and these compliments truly reflect the work. If you consider and hire 911 Lawn Services, you will NOT be disappointed. |  |  |
| **Replied on 2007-09-17**  Your review of our service is priceless. Transforming a yard is tough work. However, we find ourselves amazed at the outcome when the job is completed, just as you are. Thank you for choosing 911 Lawn Services! | | |  |

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| **carolegehlmann**  Posted on 2007-09-04 | | **Thanks for the Free Consult!**  Moses came out to provide recommendations on our Bermuda lawn. What was needed to fix our problem was something we could do ourselves and save money. He outlined a program for us to follow. We appreciate your expertise! | |  |  |
| **Replied on 2007-09-04**  Carole, thank you for commenting on the assistance we provided. As a company, we stand on the principles of customer service and integrity. If during the assessment of a project, we learn that a client is managing the maintenance of their lawn and simply needs directions, we will share the knowledge. In this case, I found the yard well maintained, with superb curb appeal, until I thought I had the wrong address. Keep up the good work! | | | | |  |
| **swneegirl**  Posted on 2007-08-25 | **Excellent & Dependable Service You Can Count On!**  I hired 911 Lawn Service in 2/07 because as a single woman, my yard needed a professional service to revive it. After meeting with Moses(owner), he recommended that I service it once in February to get it ready for the spring. His crew of three men spent 31/2 hours transforming my yard into the nicest looking one in the neighborhood and all for the price of a regular service. Who would have known the yard could look that nice? Since then, his services has been both top notch and dependable. I would highly recommend him to anyone looking for someone who will not only cut your yard, but also manage your landscaping needs! | |  |  | |
| **Replied on 2007-08-26**  Swneegirl, we appreciate your review of the job performed earlier this year and our regular maintenance service. Bringing out the true essence of a yard is a challenge we embrace because comments like these are priceless. Your satisfaction is the end result. Thank you for choosing 911 Lawn Service! | | | |  | |

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| **shannonr**  Posted on 2007-08-22 | **Great Service, Responsive & Thorough**  I recently purchased my first home and was wary of blindly contacting a service provider through a website. But, reading the glowing reviews of 911 Lawn Services put my mind at ease and now I'm happy to add my own positive review! Moses responded within 2 hours of submitting my online request and was out the next day for an estimate. He sent a very reasonable quote via email within a few hours. I definitely appreciate this type of responsiveness because so many people don't respond at all to online requests! My real joy, though, was seeing what a great job they did with lawn service. It was like coming home to a new house. You can tell they take pride in their work and the result absolutely speaks for itself. Thank you so much! |  |  |
| **Replied on 2007-08-23**  ShannonR, we thank you for posting your rating of our services. Potential clients should find it helpful in their consideration of our company. Providing the best service and a quality product is the heart of our business. We have learned that quality in a service or product is not what we put into it. It is what the customer gets out of it. Enjoy your new home! | | |  |

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| **leisenstein**  Posted on 2007-08-20 | **Definitely, the Best in Town**  I've been using Moses' service for several years and I've reviewed him before. But, after this last visit, I have to give him credit. Moses is a true professional and goes all out to make sure his customer is happy. I got a quote from Moses and agreed to have the work done. On the day of the job, I added some items to the job which made it run over. Due to some miscommunication, his crew had to come out 3 times to make sure the job was done to my satisfaction. He did not quit until me(and my wife) were completely satisfied. They did a great job. I've worked with contractors before that would throw a fit if you even asked them to come back 1 time to complete a job. Moses was always happy to come back and work until I was satisfied. There "MAY" be guys out there that will do it for less(his prices are really good), but his service beats any contractor I've ever worked with. Thanks Moses! |  |  |
| **Replied on 2007-08-20**  L Eisenstein, we appreciate the comments you have made. I know that potential clients will value your rating as they decide on a provider. Clients with investment property are often working on a tight budget but need the curb appeal to attract future owners or potential tenants. We work diligently with them and try to suggest things that will yield the highest draw but within a price range that fits the budget. Most often, the job needs to be done ASAP. We adjust our pricing to meet that level of service. I'm glad to see that you were satisfied with our service and the quality of work. Your review may help other investors make a decision to choose 911 Lawn Services. Once again, we thank you for your business and review! | | |  |

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| **BJSJBS**  Posted on 2007-08-06 | **Fantastic Customer Service at Reasonable Prices**  My experience with this company was excellent from the initial request for an estimate to completion of the work, which involved a major cleanup of my long neglected yard and removal of an old wooden shed and dog house. Mr. Adieu was extremely professional. His prices were reasonable and clearly explained. There were no hidden costs or surprises. He charged exactly what he quoted. He effectively communicated by email, keeping me well informed and responding promptly to my questions while avoiding the hassle of telephone interruptions or phone tag. His friendly, courteous crew arrived as scheduled. They started early and worked hard all day, staying until after 8 p.m. to complete everything as promised. They did an incredible job. The yard looks amazing! Mr. Adieu’s strong work ethic, his emphasis on customer service and his skill at beautifying a lawn made for an extremely satisfying experience. I asked him to add us as a regular customer for ongoing maintenance of my property and would not hesitate to recommend his services to anyone. |  |  |
| **Replied on 2007-08-06**  Thank you for taking the time to comment on our services. We really appreciate your descriptive message. Potential clients will sense the sincerity in your remarks and quickly learn that CUSTOMER SERVICE is one of our strong points. We choose to treat each customer fairly and with much respect, while working towards an end result that will satisfy their needs. I will share these comments with the crew. They will be encouraged to continue the good work! Once again, thank you! | | |  |

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| **BBowen**  Posted on 2007-07-30 | **Totally Satisfied**  I have had nothing but a fantastic experience with 911 Lawn Services. Moses and his crew have always been very professional and very helpful. My lawn looks better than it has ever looked in the 7 years I have been in my house. I have a nice size yard which has several flower beds and they have done a great job not only with the cutting of my yard, but also with weeding the beds, trimming all the bushes (and I have a ton), edging, etc. and cleaning everything up. Nothing has to be done once they have finished! I have used several other lawn services in the past and have never had anyone provide the services that Moses has nor have they been as good as Moses. My neighbors compliment me on my yard all the time!! I would definitely recommend this business to anyone! Thanks, Moses, for the great service that you provide! |  |  |
| **Replied on 2007-07-30**  BBowen, Thank you for taking the time to rate our service. We strive to meet the needs of each customer. Your story is very common in the landscape business. We hear them often when estimates are done. The company is built on high integrity and customer satisfaction. This is our competitive edge. I'm hopeful that future clients weigh the constant message throughout these reviews and choose the appropriate provider for their outdoor project. Thank you for sharing your satisfaction with our services. | | |  |

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| **AJBell**  Posted on 2007-07-24 | **Horrible Customer Service!**  I was initially impressed by the service. They came out right away to assess the job and followed up quickly with a quote via email. During the job, the crew accidentally shattered my screen door, BUT immediately agreed to replace it. This is when the service declined. Two members of the crew came out in the evening (after the conclusion of their other jobs) around 8 pm or so to work on the door. They initially installed one that was about 1 inch too short. I had to insist that they get the right size and reinstall. They did, but they had to come by for 3 more nights to get it installed. After the installation was complete, they left the box and the old door lying against the side of the house. I had to call them to come and pick it up. They also packed the yard waste improperly (they mixed plastic in with the clippings, filled bags with soil, etc.), so Dekalb County would not pick it up. They agreed to pick it up only if I paid them $50 (even though it was their fault that they weren’t picked it up). I paid them to get rid of the bags. That’s the last time that I’ll pay them for anything. Don’t waste your money with this group! You’ll spend so much time following up with them; it’s not worth the time or money. |  |  |
| **Replied on 2007-07-26**  As a service provider, we accept the responsibility for any damage that may occur while servicing a yard. The screen door was shattered by a flying rock while edging. We agreed to replace the door as stated. Unfortunately, the measurement was incorrect, and the wrong sized door was returned. We notified the client and gave a time line to bring another door the next day. Once the correct door was installed, there was a concern about it closing and some adjusting of the springs was required. As stated, this took place over a three day period. My crew members worked late in the night to take care of the damage. Shortly after correcting the door, we received a phone call requesting removal of the old frame and the box of the new door. We went back and removed it at no cost. I found it strange that DeKalb County would not pick up the waste and agreed to go back to the site and redistribute the waste. Additional lawn bags were used. A week later, we were notified of the county’s refusal to take the waste due to plastic bags and soil debris. We went back and removed all of the plastic material from the bags. Another week passed, and we were called to take the bags away because the county refused to take them. At this time, they were busted due to rain water. We agreed to take the waste and disposed it at a waste company. There’s no profit in this cost. It’s passed on to the client. We clearly identify how waste will be handled. This estimate was based on bagging the debris which would be left at the curb for the local sanitation provider to dispose. Other methods include disposal on site in a wooded area or a roll-off dumpster is rented. If none of these options meet the needs of a client, then a fee is accessed, based on the waste company, and passed back to the client. We live in a home in Gwinnett County, not a waste disposal. I don’t have the luxury to dispose my client’s waste with my local sanitation provider. Once again, we apologize for the damage. | | |  |

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| **RS\_Atlanta**  Posted on 2007-07-16 | **Hard working crew. Good customer service.**  The service I received was actually back in April this year... Moses and his team turned my "jungle" backyard into a groomed spacious area. I could not believe how large my yard was once the weeds, ivy, and heaps of decaying debris were cleared. The crew stayed for over 12 hours and worked HARD. They filled a 30 yard dumpster which equates to a LOT of garden waste. When I review the before and after photos, it's quite amazing. My only \*wish\* is that the ivy removal was more permanent...since it's starting to sprout up in some places again. However, I realize that complete removal is very difficult. Moses was very good about communication with prompt responses to emails and calls. |  |  |
| **Replied on 2007-07-18**  Thank you for taking the time to rate our service. We specialize in bringing out the best in a lawn, especially when it comes to cleanup jobs. Established neighborhoods are prime candidates for this level of service, mainly because of the age of the growth. Special equipment and manpower allow us to get the job done. I wish you much success with your new yard. | | |  |

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| **mooseyfate**  Posted on 2007-07-09 | **Fantastic Service - Even small jobs!**  I called several companies on kudzu.com to find someone to install pine straw at my house - because I was being charged weekly by my HOA until it was complete. Every other company I talked to was unwilling to come out just to do pine straw. Moses met me at the house at 7am on the 4th of July, and had the work completed 2 days after my call. The pine straw looks great, everything is perfect. Thank you so much for your help, Moses! |  |  |
| **Replied on 2007-07-09**  Thank you for commenting on our services. It was a great treat to receive this review on my birthday. If the service requested is in our realm of expertise, the size of the job doesn't matter. Your comments are appreciated. | | |  |

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| **jkaller**  Posted on 2007-07-05 | **They Give Back to the Community.**  They have been doing our yard for an estimated 2 years. Always excellent service. There is an abandoned house on our block, and the grass & weeds are ramped. I kindly asked Mr. Moses if he could take care of the problem, and he did gladly, with ease, and free of charge. |  |  |
| **Replied on 2007-07-06**  J Kaller, thank you for acknowledging our offering of good will to the neighborhood. As a Gwinnett county resident and business owner, I understand the value of keeping our community in a nice way. It was the least we could do. Remember, the curb appeal of a property goes a long way! | | |  |

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| **poliver**  Posted on 2007-06-05 | **Very satisfied**  Moses came by my home within a few days of sending me sending him an email to get an estimate. He gave me an estimate and was at my home to do the work a few days early than planned, and since I wasn't expecting him, my dog was outside, but they moved her and did a great job with my yard and put her back, and I'm sure anyone else would have either not cut the back yard or would have come back another time, but I'm glad he was not afraid of her and did cut my yard. I have a nice size hill in the back yard which takes a lot of work to cut, and he does a great job with it. He cleans up the yard when he is done, so there is absolutely nothing I have to do when they are done. Although I cannot water my yard as often as I should, he does make it look a lot better than what it did before. He is very prompt with his e-mails and lets me know when he is coming out next. Thanks for the great service Moses. | | |  |  |
| **Replied on 2007-06-09**  P Oliver, thank you for taking the time to review our services. We will make every effort to complete the job when we arrive. We notify clients at least one day before arriving so that arrangements can be made for pets or any other things that could hinder the job. However, if we find an obstacle, we will try to work around it. Thank you for choosing 911 Lawn Services! | | | | |  |
| **sewerbass**  Posted on 2007-06-02 | | **More Than Ever Expected**  Moses and his crew are the greatest. They arrived on time and worked without a break. They turned my jungle into a backyard again. They were very thorough and, when they finished, everything was removed and put into the dumpster. No unsightly remnants. Thanks Moses and crew. |  |  | |
| **Replied on 2007-06-02**  In today's busy world, we value the time it took to stop and comment on our services. These words alone mean more to us; even more than the money. We were just as excited to see the character of your backyard come alive. I wish you much joy this summer in your new back yard. | | | |  | |

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| **gemini1412**  Posted on 2007-05-31 | **excellent.**  They got here early. For the first time I was home and got to see this team in action, what a crew! They come in get dirty, clean up and you're left with a great looking property for a very reasonable price. This my 3rd year running with 911 Lawn Services. Found Moses on Kudzu.com. |  |  |
| **Replied on 2007-06-01**  Thank you and congratulations! We appreciate the kind words from each of our customers and want to take this opportunity to award our 50th Reviewer, with a token of appreciation. You will receive a $50 reward to be used for your next outdoor project. We know our niche in this industry lies in the detail. Simple steps are often overlooked or not considered in the overall project. This is where 911 Lawn Service shines. We are thankful for our customers who recognize the “little extras”. To express another “little extra”, it has been our plan to reward the 50th Reviewer, good or bad. Your comments help future clients make a decision about choosing a landscape company. We look forward to the 100th Review! THANK YOU to the Atlanta Metropolitan Area!! | | |  |

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| **Marlene**  Posted on 2007-05-14 | **No one can compare to Moses & Crew!!!**  I had been researching lawn maintenance providers on Kudzu when I stumbled across the profile for 911 Lawn Services. After reading the rave reviews for Moses and his crew - I had no choice but to call! Moses responded almost immediately to my inquiry and came out and walked the property with me, making recommendations along the way. I signed up for service that day and have never been anything but thoroughly satisfied with every visit of his crew. My yard has never looked better, and Moses and his crew are conscientious and committed to doing a great job - for every job. They really treat my yard as if it is their own, and I couldn't be happier! I consider myself lucky to be a customer of 911 and plan to be for years to come! Thanks, Moses - for all of your hard work. Your customers truly appreciate you! |  |  |
| **Replied on 2007-05-14**  Thank you for expressing your satisfaction of our services. I have a team of exceptional landscapers that consistently meet or exceed our client's expectations. We aren't perfect but with everyone working towards a common goal, the vision of the company is achieved, and our clients are satisfied. Thank you for choosing 911 Lawn Services! | | |  |

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| **Homeowner01**  Posted on 2007-04-26 | **HIGHLY recommended**  You just can't go wrong with this company. Moses was very responsive by email and took time to walk the entire property with me when he came out for an estimate. I have tons of mature hardwoods on my property and the leaf situation had gotten truly out of hand. The crew arrived early and cleaned off my roof, cleared the gutters, blew out the leaves, mowed and edged the lawn to perfection, pruned small trees and bushes, and everything else they could think of to make my yard look better. One of my neighbors was home that day and told me he was in awe of the crew and how hard they worked. I've been in this house for over 5 years and my yard has never looked better. I'll never even consider using another company as long as Moses is in business! |  |  |
| **Replied on 2007-04-27**  Thank you for commenting on our services. Clean up opportunities allow us to reveal the hidden character of any yard. The crew finds great pleasure after completing a job when the homeowner is satisfied with the end results. My only regret is that we are not able to meet the needs of new clients because we cannot find committed workers. Once we can staff a second team, we will open up the lines for additional customers. I look forward to working with you again. | | |  |

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| **mrhobson**  Posted on 2007-04-23 | **So Great!**  Moses and his team are incredible. He is very responsive on email and his team is quite courteous. My yard looks better than ever thanks to them. |  |  |
| **Replied on 2007-04-23**  M R Hobson, thank you for commenting on our services. I hope you enjoy your yard this summer. | | |  |

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| **TonkLady**  Posted on 2007-04-16 | **Very Hard Workers!!!**  Our yard needed a good overhaul. Moses and his crew started at 9 am and worked until 7pm with the pruning, edging, mowing, planting, weed eradication and pine straw installation. They bagged 67 bags full of clippings and old bedding. Their prices were reasonable. It looks really great now! A couple of neighbors have commented on how good it looks. In addition to their good work ethic, I'd like to mention that Moses is a responsive communicator and he and all his crew are extremely polite and did all we asked happily. It was cold, wet and windy and there were no complaints! Love their customer service! If you live in Lilburn, he'll take you on even if he says, "no more new customers." He's very busy but would like customers close to home to save on gas expenses. |  |  |
| **Replied on 2007-04-17**  TonkLady, thank you for commenting on the level of service you received from our company. We strive to simply meet the needs of each client. By keeping our commitment to perform a job, we have surpassed the competition. As long as the day isn't a total wash out, you can expect us to show up. Again, just showing up as promised provides a competitive edge for 911 Lawn Services. | | |  |

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| **ATLeich**  Posted on 2007-04-13 | **Good touch up**  Like many other reviewers on here, I was also impressed with Moses' (and crew) prompt service. Their crew came out at 7:45am and was at my place most of the day trimming, pruning, pine strewing, etc. The costs were reasonable, they were very clean, and when they were done the yard looked great. The only two things that I wasn't overly impressed with (coming from a picky person mind you) is that it seemed like they used almost \*too much\* pine straw (this being compared to other landscaping and general recommendations of 2" depth) - our bulb-based flowers (daisies, tulips, etc) had a difficult time coming through (we had to clear the way for them). And, their trimming of the Hydrangeas in my opinion was too low - it was trimmed almost back down to the ground (instead of leaving about 1' of stem) which basically makes them start off from ground zero. But, all in all, I'd recommend them for lawncare and bed maintenance. My neighbors noticed their good work and were interested as well. The reason I went with them was based on the rave reviews they've had here, and their professionalism will certainly prove to be their biggest asset. |  |  |
| **Replied on 2007-04-15**  ATLeich, thank you for taking the time to make a review. We always encourage clients to let us know if things aren't to their satisfaction, so the correction can be made. The recommended depth to retard weeds growth is 2-4 inches. Don't refer to yourself as picky. Just say your taste varies from others. If there's anything we can do at this point, please don't hesitate to contact us again. | | |  |

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| **Kelmoor**  Posted on 2007-04-09 | **Great yard clean up!**  I used the services of Moses and his team to do a large cleanup project in my backyard. His team spent a whole day cleaning out the area around my back fence. I was very happy with the result. In addition, Moses was very easy to deal with and is responsive to e-mails and phone calls (which is something I've had problems with from other lawn services in the past). He did such a great job!! I highly recommend this company! |  |  |
| **Replied on 2007-04-10**  Kelmoor, thank you for making a review of our services. I have a great team of men and women who really should be praised for their dedication to see this company succeed. Our success has been astronomical, and I look forward to the near future when we can add more clients. | | |  |

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| **FerretFriend**  Posted on 2007-04-06 | **5 Stars - A-1!**  After a winter of neglect, our yard was a mess. Overgrown grass, shrubs, trees, leaves, etc. Called Moses and asked for a quote to overhaul the yard. Moses arrived within an hour and gave us a reasonable price, indeed. A crew of 4 spent the next day removing some small trees, moving some large rocks to a new location, trimming, mowing, edging, chipping and everything else you'd expect in a spring clean-up. Several neighbors were so impressed with their industriousness and the results that they came to ask what company they worked for. Tremendous job, Moses and crew! |  |  |
| **Replied on 2007-04-06**  WE are grateful for the kind remarks. Your public expression of our service is priceless. Thank you for choosing 911 Lawn Services. | | |  |

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| **mfwalton**  Posted on 2007-04-04 | **AWESOME!!**  Moses and his crew spent 12 hours cleaning out leaves and debris from at least 5 seasons worth on my 1.5 acres!! I cannot believe the transformation that has taken place on my property. Leaves and debris gone, mowed and trimmed. I would recommend Moses and his crew to anyone that wants a hard-working crew that cares about their work and cares about the people they serve! | |  |  | |
| **Replied on 2007-04-05**  Thank you for your considerate words. I hope the transformation brings you much happiness. | | | |  | |
| **Dockery**  Posted on 2007-04-04 | | **Thanks Moses and Crew**  As a single person in this economy, I have looked everywhere for ways to cut expenses. One was the initial lawn care. The grass really was not growing, and I made the financial decision to have the lawn done once a month until the middle of May--what a mistake. Moses was to come out week before last and I told him not to. However, how surprised I was to see that with the rain, the grass had grown, I mean really grown, almost overnight. I sent Moses an email and asked if he could squeeze me in anytime between, I think, Thursday and the next Wednesday when my law was due for service. When my son got home that night, he told me that they had been there. I went away for the week end but when I came back, I was so thankful that Moses had come by. Great job, great service, thanks Moses. | |  |  |
| **Replied on 2007-04-17**  Dockery, your time is valuable, and we appreciate the effort it took to revisit the website. Thank you for allowing us to provide information that made your yard a welcoming place. Every yard can be appealing with a simple cleanup and refreshing of mulch. We appreciate your business. | | | | |  |

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| **JBuck2thenations**  Posted on 2007-04-02 | **Moses and crew removed 2 LARGE bushes**  It was a daunting task, but his crew removed 2 extremely large and ugly saw-grass bushes from my front yard. A chain-saw and 3 hours later my yard looked much better. He cleaned up afterwards and didn't even leave a whole where the roots had been. Moses is considerate of your time and your budget. I highly recommend them and will use them again. |  |  |
| **Replied on 2007-04-04**  Thank you for commenting on our services. Managing over grown shrubs often result in total elimination. With maintenance being our specialty, we were able to meet your need. Your business is appreciated. | | |  |

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| **mathis1429**  Posted on 2007-04-01 | **Reliable Company**  I called 911 Lawn services to obtain a quote for lawn clean-up, removing/planting a shrub and bi-weekly maintenance. Moses, the owner of the company was prompt and provided me with a quote the same day. His prices for services were very reasonable compared to other companies. I'm excited that I will have a nice-looking yard once again. |  |  |
| **Replied on 2007-04-01**  Ms Mathis, thank you for going back to kudzu.com. | | |  |

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| **HappyHouse**  Posted on 2007-03-29 | **Above and Beyond**  911 Lawn Service exceeded my expectations! I called for an estimate and Moses came the next day. His quote was very reasonable. The work on our lawn was started within nine days after calling and it took Moses and his crew ten hours to get the job done. The crew was very hard working and completed everything as we requested, plus they went above and beyond by trimming bushes, edging, blowing and mowing. This wasn't included in the price. I highly recommend 911 Lawn Service if you want your neighbors to be jealous of your lawn/landscape. |  |  |
| **Replied on 2007-04-17**  LindsayC, we appreciate your comments regarding our services. We have experienced such tremendous growth this year based on reviews like yours. It's not to say that we throw in surprises but it a job isn't complete without trimming of the bushes, edging and blowing, we are going to do it. Completion is our goal. Thank you for choosing 911 Lawn Services! | | |  |

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| **WayneS**  Posted on 2007-03-27 | **Fantastic**  911 did a fantastic job in our yard. They did more than was expected and at a fair price. We had trouble finding someone to do the work we wanted. It was either too large or too small for the companies we contacted, and their prices were high. Moses and his crew are great. I would highly recommend them. |  |  |
| **Replied on 2007-03-28**  Wayne, thank you for commenting on our services. Comments like these are earned when we do our job. Thank you for choosing 911 Lawn Services! | | |  |

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| **TravisCook**  Posted on 2007-03-18 | **Great job & prices**  Moses and crew were great... they rearranged their work schedules to accommodate our lawn project before a big party and did a great job. Very professional and friendly, and reasonably priced. |  |  |
| **Replied on 2007-03-19**  Your comments are appreciated. Mother Nature knows best, and we have to abide by those rules. In our business rain is welcomed and needed. But it can really throw a wrench into our schedule. It is our goal to make the necessary adjustments to keep our commitment. | | |  |

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| **222Cam**  Posted on 2007-03-16 | **Excellent Customer Service**  I worked with 911 last week on the installation of a new lawn. The Company's response time was very fast, and they worked late into Saturday night to complete a job which looks great. Also, the company has followed up with me to give me pointer on keeping the grass looking great. I would recommend them to anyone. |  |  |
| **Replied on 2007-03-16**  It's our goal to respond in a timely manner to each customer’s request. Thank you for noticing the difference. We are truly grateful for each review that is made. Enjoy your lawn this summer! | | |  |

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| **kudzukudzukudzu**  Posted on 2007-03-10 | **Great Service and Results**  I went with 911 Lawn based solely on the Kudzu reviews, and I wasn't disappointed. Moses and crew removed the weeds and grass from our entire front lawn, put down top soil and fertilizer, sodded the lawn, dug up 8 to 10 shrub stumps, and pine strawed all our beds in 2 days’ time. All of this within a week of my initially contacting him. On top of this, his crew trimmed our hedges and crape myrtle and removed all the weeds growing between the cracks in our driveway - without my having even mentioned this work, and at no extra cost. This is a company that tries its best to please customers and goes far beyond typical levels of service. It is apparent Moses is trying to grow his business organically through incredibly high customer satisfaction and word of mouth. He succeeded with me. I have grown so use to service companies that get by half-@ssing it, that it is refreshing to encounter a truly exceptional enterprise. The results were great, the crew friendly, and the price reasonable. I wholeheartedly recommend 911 Lawn. |  |  |
| **Replied on 2007-03-10**  It means a lot to us when customers go back to Kudzu and make their review of our services. We appreciate you and your wife for giving us the opportunity to show our talents. There's no secret in what we do. Being detail oriented in an industry where it's not expected, has given us a competitive edge. I don't except anything less than a high performance from myself and the crew. Thank you once again. | | |  |

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| **Tripper**  Posted on 2007-02-21 | **Fantastic!**  We had just had a baby and I had been neglecting the lawn to take care of my wife and child, so I called Moses to give me a quote on the 3/4 acre (out of 1.5) I needed cleaned up. He and his crew cleaned up 75 bags of leaves, sticks and other debris, leaving everything looking great! Now, Dekalb county had to make two pickups, but it all looks fantastic! |  |  |
| **Replied on 2007-02-21**  Tripper, thank you for commenting on our services. We pride ourselves in bringing out the beauty of nature. Sometimes a cleanup is all that's needed. But when the job is overwhelming, that's when we excel. Now that the yard is the way you want it, please don't forget us for your lawn maintenance needs! Thank you again. | | |  |

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| **JDWood**  Posted on 2007-02-15 | **Exceeded our expectations!**  I am an officer for my neighborhood Home Owners Association, and we were seeking a landscaping company to hire for general maintenance as well as redesigning and rebuilding some of the existing landscaping in our common areas. I found 911 through a Kudzu search and I immediately noticed the consistently high reviews that Moses and his company had received. Since we were coming from a situation where we were extremely unhappy about our previous landscaping company, I was eager to speak with Moses about what he could do for us. I contacted him and set up an appointment for the following day. We walked the neighborhood and he listened carefully to the things that we wanted done, and he also made some great suggestions about how we could handle some of our "problem areas." He provided a proposal within two days of our meeting, and we hired him the following week. It has been a week now since they started working on our landscaping, and they have already exceeded our expectations! It is clear to me why 911 is so highly rated by their previous customers.... they are professional, extremely thorough, and they are results-oriented. They really want to make a difference and make their customers happy. Best of all, their prices are VERY competitive! Several homeowners in our subdivision have taken notice of the exceptional work that has been done, and many will no doubt hire 911 for their personal landscaping needs as well. I highly recommend this company! | | |  | |  |
| **Replied on 2007-02-15**  Thank you for sharing your experience with our company. The landscape business is highly competitive and often driven by price. What we've learned is customers want a professional crew, that's thorough and driven to satisfy their needs. What do we want? A satisfied customer that will recommend us repeatedly. Thank you JDWood and the HOA. | | | | | |  |
| **DaddySwain**  Posted on 2007-02-03 | | **Wonderful Service!**  I typically do all my lawn care myself, however, at the end of last year (2006) I became quite busy with working and studying for a promotional test. My yard was a mess. I had up to two feet of leaves in some places, and our home sits on a half-acre lot. I told my wife that I was going to look for someone to clean our yard this year, so I called one lawn care service that had high reviews. I did not get a response after two days, so I called 911 Lawn Services. I spoke to Moses personally. We made an appointment, and he responded several minutes before the allotted time. We walked the property, and he gave me the price for the service. The price was extremely low, so I jumped at the opportunity. We picked a day and time for the job to be done. The men were on time, and they worked diligently all day. When it was all said and done, my yard had never looked better. This is the first time in a long time that I experienced excellent service, in a most professional manner. 911 Lawn Services, thank you again, and see you soon. |  | |  | |
| **Replied on 2007-02-04**  Thank you for taking a moment to comment on our services. We always strive to make a difference with each customer. Your diligence in locating a provider allowed 911 Lawn Services to shine again. Competition from big companies shadow the success of hard-working companies that must perform at a higher level to prove their worth. Your substantial tip is evidence of great satisfaction for the work that was done. Thank you once again! | | | | |  | |

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| **MSanchez**  Posted on 2007-02-01 | **Credit where it's due!!!!**  You guys did work on my property today, despite the bad weather. I greatly appreciate your dedication and hard work you put into my yard. My yard looked completely different after your services. Mr. Moses is a wonderful, professional, had a very reasonable price, and I cannot say how much I appreciate him. I am going to recommend him to everybody I know. |  |  |
| **Replied on 2007-02-02**  We appreciate the opportunity to meet your outdoor needs. Your satisfaction of our service is the result that we strive for. | | |  |

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| **cheikhou**  Posted on 2007-02-01 | **good service**  I have lived in Atlanta for the past 5 years. Before living in New York, I was having my lawn service with 911 lawn services. they were doing a very good job and reliable will recommend anyone who want this service to contact them. |  |  |
| **Replied on 2007-02-02**  Thank you for commenting on our services and expressing your satisfaction. | | |  |

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| **Christa**  Posted on 2007-02-01 | **Happy again!**  Mr. Moses came this past summer to do a yard cleanup. He came again this January to do another yard cleanup, as well as gutter cleaning and pressure washing. As before, I am very happy with the results! |  |  |
| **Replied on 2007-02-02**  February 2007 - Your continued support of 911 Lawn Services is appreciated. June 2006 - Thank you for taking the time to rate our services. We appreciate the opportunity to bid on your business and secondly to meet your expectations. Thanks again for the kind words. | | |  |

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| **ratpik**  Posted on 2007-01-30 | **Excellent job**  I needed to clean up my yard to prepare it for sale. The price was reasonable, service was prompt and they did more than I expected. I would highly recommend this crew. |  |  |
| **Replied on 2007-01-30**  Thank you for commenting on the services performed. By doing our best with the client's interest in mind, we usually do more than expected. I wish you much success in the sale of your home. | | |  |

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| **Buff43**  Posted on 2007-01-23 | **I can't add much that hasn't been said!**  I had a tree removed from my small front yard and was uncertain as to replace it or do a flower bed in place. He recommended a flower bed and did a great job. In the past I had Chem-Lawn, a yard man to cut the grass, someone else to put in the plants and trim the bushes, and lastly, someone to clean the gutters. Reading about Moses on this site I called him and found that his crew could do everything which in my situation sounded great. He delivered as promised, and very competitive prices. I am extremely pleased and look forward to his plans for my place this spring. Thanks, Dennis |  |  |
| **Replied on 2007-01-25**  Thank you for taking a moment to rate our service. Our logo is "Specializing in Outdoor Projects". This is the niche that we have carved and customers like you allow us to be successful in this role. | | |  |

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| **ruth108**  Posted on 2007-01-06 | **Great job, responsive, reliable**  Moses and his crew were extremely customer friendly, fast and responsive, reasonable, and accomplished the job with great results. I highly recommend them. |  |  |
| **Replied on 2007-01-06**  Ruth, you are our first reviewer for the year. Thank you for such kind words about the service we render. To get complements like these during the winter season really distinguish 911 Lawn Services from the competition. Please remember, we are available throughout the year. Thank you again for choosing 911 Lawn Services. | | |  |

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| **diekoi18**  Posted on 2006-12-21 | **Total Makeover!**  This has been a long time coming but I wanted to share my wonderful experience with 911 lawn Service and Moses. I was at my wits end with our lawn over the summer and read the wonderful reviews on kudzu. Moses cam out and provided a very fair quote to the others we had shopped around for. Within a few weeks my lawn got a total makeover, I was hoping to post the before and after pictures, but I do not see where I can on this review. Trust me however when I say these guys were here at 6am and got it all done with in one day. Massive shrubs trimmed, entire gardens ripped out, weeds pulled, and a koi pound tone out and filled. YES, one day!!! I know have them do my regular lawn maintain and know I can always trust their services! |  |  |
| **Replied on 2006-12-22**  Thank you for taking the time to rate our services. Comments like this help future customers understand what makes 911 Lawn Service different. We strive to meet the needs of each customer because each job is different. Customizing our services to meet the needs of the client is our fame. Your patronage of our services is much appreciated. To all our customers, we wish you and yours a Merry Christmas and a prosperous New Year! | | |  |

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| **JoanneDecatur**  Posted on 2006-12-05 | **Great repeat service!**  I had recently used Moses & crew for a major yard cleanup and called upon him again for an additional yard maintenance need. Again, I received prompt, reliable service which went above and beyond the call of duty. I am so impressed with the response/service I again received from Moses and his going out of his way to ensure that everything I needed was taken care of. I also appreciate that Moses is accessible, and I can easily reach him when needed (given my very busy schedule this is a MAJOR timesaver.) I know I can count on Moses and his crew to get the job done and at an extremely reasonable price. I am already planning my next project with 911 lawn service. I feel fortunate to have found such a GREAT service provider who is willing to tailor service to my needs. |  |  |
| **Replied on 2006-12-07**  Ms. Joanne, thank you for the repeat business. And most of all, thank you for a second review. Comments like these are golden in this line of work. We welcome any additional jobs you may have this winter. Our reply on 11/28/06 ~ Ms. Joanne, thank you for taking a moment out of your schedule to review our service. It was our pleasure to work with you on this outdoor project. We welcome clients that want to participate in the beautification of their yard. If you should need us again, please don't hesitate to call. Thank you for choosing 911 Lawn Services! | | |  |

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| **Urban Gardener**  Posted on 2006-11-29 | | **Landscape Service for Our HOA**  I am the treasurer of a townhouse community. Initially, we hesitated on calling 911 Lawn Services because we didn't know if they serviced HOAs. With reviews like these, we decided to make a call and scheduled an appt. Mr. Moses showed up as planned and walked the grounds with our committee chairman. A proposal was provided within our budget and we accepted the offer. I am pleased to report how well they service our common areas. The previous provider charged for every little thing. 911 gave us a package deal that included a lot of tasks that we had not considered. Our community is professionally maintained at a price that we can afford. If you are contemplating a service provider for your HOA, don't hesitate to give this company a call. Thanks for all you do Mr. Moses and team. | |  |  |
| **Replied on 2006-11-30**  We appreciate the nice comments about our service capabilities. We welcome business entities such as Homeowner Associations and commercial businesses. Our commitment to deliver quality service will suit the needs of any sized job. Thank you for giving us the opportunity to service your community. | | | | |  |
| **Seasister**  Posted on 2006-11-28 | **Definitely not your average lawn service!!**  I have had regular service from Moses and his crew since this past spring and I have been very happy with their reliability, dependability and work performance. They are much better than any other lawn service I have ever used! | |  |  | |
| **Replied on 2006-11-28**  Thank you for taking the time to rate our services. We have found our niche in the lawn care business and this is it. We really strive to be unique in our approach to each project. Enjoy the winter months and we hope to hear from you next spring. | | | |  | |

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| **edmondson03**  Posted on 2006-11-04 | **Lawns are their business**  911 Lawn Service has been very efficient, diligent, professional and courteous while handling my lawncare needs. They are about taking of business. RECOGNITION IS AN IMPORTANT MOTIVATOR!!!!!! I would tell anyone interested in GOOD lawncare management to contact Moses. He is great, and I don't know what I would do without him. Thanks Kudzu.com! |  |  |
| **Replied on 2006-11-05**  In an industry where your reputation is always on the line, we thank you for taking the time to rate our business. Just as you have commented, any time a customer gives us the opportunity to handle their outdoor needs, they are most likely satisfied with our services. If not, we take extra steps to resolve any concerns that a customer may have. Thanks again to Kudzu.com! | | |  |

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| **noumaatl**  Posted on 2006-10-23 | **get the quote in writing**  I called Moses after I read all the good reviews about him. He was nice and prompt to visit my place and give an estimate. After I got his estimate I shopped around for more estimates and decided to go with him. Next time I called him we agreed on working together and he said he was going to mow my grass in couple of days and I would send him the check after he was done. By the way I live in another city and I have tenants living there. It has been two weeks after our last conversion. I called him today, and he told me his policy is changed now, according to his new policy first time customers need to pay in advance at least for the first mowing. But he didn't bother himself to call me and let me know about this, instead he just ignored. Anyway, I agreed with that and asked him where and how to send it. Then I told him I am going to send him the amount that we agreed on before. But this time he asked more than that amount. I told him I got several quotes from different companies and I choose him because he was the lowest among them, and I took a note of our conversation. He refused to move it from the price we agreed on before and told me to take my business to one of the companies that gave my lower than him. Now since I waited too much for him, it is almost the end of the season and I don't know if I could find someone else at this time. Get your quote in writing. |  |  |
| **Replied on 2006-10-24**  First let me thank you for taking the time to voice your concerns. I hate that we could not agree upon a price for the servicing of your rental property. You took my advice to shop around and found that my original quote was fair and equitable. Unfortunately, we were not able to drop the price any lower, even after taking a second look at your property. It has always been our policy to collect payment up front for supplies and properties that aren't occupied by the owner. Written estimates are also available, upon request. Most of our maintenance jobs only require a verbal quote. This has been our mode of operation for the past three years. I hope that you are successful in finding a service provider that can met the needs of your budget. | | |  |

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| **ecgp1212**  Posted on 2006-10-18 | **Great Service**  Moses and his crew are very professional, give great service, are on time and their prices are very fair. Moses has always carried any special requests I have and gone the extra mile. I wouldn't hesitate to recommend 911 lawns to my friends & family. |  |  |
| **Replied on 2006-10-19**  Your continued support of our business is appreciated. We wish you and your family a safe and joyous holiday season. | | |  |

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| **tigerfan**  Posted on 2006-09-07 | **Wonderful people to work with**  I have used 911 Landscaping for several years and I have found them to be honest, reasonable and wonderful people to work with. I would recommend them to all my friends and have. |  |  |
| **Replied on 2006-09-07**  Thank you for such kind words. It's always refreshing to hear from customers that are pleased with the result. Our team is comprised of professionals who take pride in their work and I couldn't do it without them. | | |  |

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| **lucerne**  Posted on 2006-09-03 | **Same Great Service**  911 Lawn service has been taking care of my yard for 3 years and the excellent service continues. Moses will follow through with any request and the charges are reasonable. Lilburn Customer |  |  |
| **Replied on 2006-09-03**  Thank you for taking the time to comment on our services. We appreciate the opportunity to meet your outdoor needs. | | |  |

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| **Silverfox031**  Posted on 2006-09-02 | **Outstanding Service and work ethics**  Anyone desiring outstanding service and care for their Lawn should do business with Moses. He along with his crew put every effort towards Customer satisfaction: AND THEY DELIVER EXCELLENT SERVICE. Hard working and detail oriented, they truly care about the customer. (Rare in today’s business world) Richard Diehl, Lawrenceville, GA |  |  |
| **Replied on 2006-09-03**  Richard, thank you for allowing us the opportunity to earn your business. Even though we are not perfect, we strive to hit the mark with every client so that comments like this come naturally. We truly appreciate the business! | | |  |

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| **dizfan**  Posted on 2006-08-23 | **awesome job!!**  I asked several companies for quotes on cutting, trimming and edging my lawn. Not only did 911 Lawn Services reply first, they are the only company that gave me a quote. The other company never returned my call. I would recommend 911 Lawn Services to everyone that needs lawn work done. They did a better job than I could ever have done. |  |  |
| **Replied on 2006-08-23**  Dizfan, we take great pride in doing each job so that comments like this are meaningful to others that are searching for a reputable lawn service provider. We are not perfect, but we work hard at it. Thanks again for the business! | | |  |

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| **BelindaO**  Posted on 2006-08-23 | **Professional and Excellent Service**  911 Lawn Services provided an estimate the same day that I called. I compared several companies and 911's price was reasonable given my budget and the work that I needed done. Mr. Moses was very professional and provided suggestions above and beyond what I expected. The employees were very cordial and focused on their work. My only regret is that I didn't take before and after pictures. The lawn looks great and my neighbors have given me ample compliments. I am keeping this company for my regular lawn maintenance services! |  |  |
| **Replied on 2006-08-23**  Belinda, we are excited to hear that you are satisfied with the job that was done. Our goal is to meet the needs of each client based on their requests. Thank you again and we look forward to seeing you every two weeks. | | |  |

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| **billdrew**  Posted on 2006-08-19 | **Merchant Review**  I've used Moses several times. He is always very punctual, and his work is very good. His rates are very reasonable. He takes pride in his work. I would recommend him anytime. | | |  |  |
| **Replied on 2006-08-19**  Thanks for your continued support of 911 Lawn Services. It is always good to hear from repeat customers. Enjoy the remainder of the summer! | | | | |  |
| **dooker**  Posted on 2006-07-27 | | **Most Impressive!**  WOW! Called Moses on Tuesday morning, he came that afternoon and quoted us a very reasonable price for lawn service. We decided that evening to accept his services, called him the next morning and he and his crew came that afternoon and made our yard look better than it's ever looked in the 18 years we've been here. Great job Moses and crew! We are definitely repeat customers from now on. Thank you for a great job. |  |  | |
| **Replied on 2006-07-27**  We appreciate the kind words. This is what sets us apart from other service providers. We work hard to meet the needs of each customer, whether it's a one-time job or monthly service. Thank you, thank you, thank you! | | | |  | |

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| **LisainLawrenceville**  Posted on 2006-07-06 | **Fast Service, Great Quality!**  I've been using 911 for about a year and I can't say enough good things about Moses and the crew. They are prompt, professional and do an amazing job on my lawn for a very competitive price. This service I needed two small tree stumps removed which a tree removal service wanted to charge me a fortune for and they took care of it for a lot less. They also moved a bush for me even though I asked for it after they'd finished most of the work for the day. Thanks for taking such wonderful care of my yard and being so helpful! See you next time!! |  |  |
| **Replied on 2006-07-09**  Your kind words are highly appreciated and thank you for the referrals. The staff and I work hard to meet the needs of each client. I hope you enjoy the summer! | | |  |

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| **ReviewerGA**  Posted on 2006-06-22 | **45 min late for their appointment**  30 min before the appointment, I called them, and they said they will be on time. However, 45 min after the schedule appointment, there was no show no call. They finally called about 50 min later and said they could not find the address. By that time, I have already left the house. |  |  |
| **Replied on 2006-06-23**  We apologize for any inconvenience this may have caused you. It is our goal to provide estimates within 24 hrs. of calls/emails. If there are any delays, we try to communicate it to the client. In this instance, we got your voicemail several times and was forced to leave messages. The delay was due to inclement weather that stopped all the city's traffic. Plus, we were using MapQuest that didn't properly identify your location. We did arrive at your home and found that you were gone. We phoned you from the property and you mentioned a follow-up appointment would be made. We have not heard from you and would gladly entertain a second appointment. Thank you! | | |  |

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| **sirfirchick**  Posted on 2006-06-08 | **Lawn service**  They came quickly, gave an accurate and reasonable quote. They did quality work and I would recommend them to anyone. |  |  |
| **Replied on 2006-06-14**  Thank you for choosing 911 Lawn Service for your outdoor needs. WE appreciate the business! | | |  |

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| **SuzanneG**  Posted on 2006-06-08 | **Another happy customer**  I was about to begin a dreaded search for someone to come to our house and do some landscape work. The first company that caught my eye was 911 Lawn Services, so I placed a call. Within a couple of hours, I received a call from Moses and he happily agreed to come over later that day to give me a quote. He was such a nice man, made a couple of very good suggestions on what type of mulch to get in order to save me the most money and clearly understood exactly what I wanted. His quote was so fair and reasonable that I did not need to look any further. The next day he arrived with just one bag of mulch - he wanted to show me what he had suggested to make certain that I would be happy with it. How nice of him to have made that extra trip! He returned later with the 100 huge bags of mulch and his crew. They began immediately, and I must say, were very efficient and professional, as well as very pleasant. Moses had estimated 100 bags of mulch to do the job and he was right on!! They also did some transplanting of shrubs and our backyard now looks wonderful. Not only were they all nice to deal with, they were also immaculate with the cleanup when they were done. If I need landscape or lawn services again, I would not even call anyone else. I would contract Moses again without question. If anyone reads this, all I can say is...trust me, you will be extremely satisfied with the work of Moses and his crew, as well as the price he quotes. |  |  |
| **Replied on 2006-06-14**  Thank you! We appreciate the kind remarks and look forward to serving you again. | | |  |

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| **RuthRon**  Posted on 2006-05-27 | **Best Lawn Care Ever!**  I cannot say enough good things about Moses and his crew! He comes when he says he is coming, he brought all the mulch and supplies I requested with him, you show him what you want and then he does it, and when he is done everything is cleaned up and left in immaculate condition. It is hard to find anyone that will come out, let alone someone who not only comes but does a great job! I won't call anyone but Moses! I'm sold! I recommend him highly. |  |  |
| **Replied on 2006-05-29**  Ruth, thanks for your continued support of our business. We strive to meet the needs of each client that takes the time to call 911 Lawn Services. Enjoy your yard this summer! | | |  |

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| **TracieW**  Posted on 2006-05-04 | **Great Service at a Great Price!!!**  I am so glad I found 911 Lawn Services on Kudzu.com. They were Great and Very Reasonably Priced. This is a Lawn Service that I would recommend to Everyone! |  |  |
| **Replied on 2006-05-05**  Thanks for taking the time to review our services. This is the best time of year to clean out winter overgrowth and refresh mulch. Enjoy your yard this summer! | | |  |

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| **swthetan**  Posted on 2006-04-29 | **Excellent!**  This is by far the most excellent, professional company I have ever used. Moses and his team did an absolutely, fantastic job for a reasonable price. I will have to say that this was by far the best quality service I have ever used -- even better than then Home Depot installation services which I have used in the past. I am going to recommend 911 to my neighbors and friends at work. Thank you, Moses! |  |  |
| **Replied on 2006-05-01**  Thanks for providing a review of our services. Your patronage is highly appreciated. | | |  |

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| **NancyW**  Posted on 2006-04-08 | **Great!**  They really helped us out in our "911" situation! Fast service, good prices & nice people! Would recommend to anyone! | |  |  | |
| **Replied on 2006-04-11**  Nancy, thanks for the opportunity to meet your need. | | | |  | |
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